

## 緊急出口座位乘客須知

為確保客艙安全及遵守民航法規，緊急出口旁的座位不適合下列乘客：

1. 孕婦、重病、行動不便或體力不佳者。
2. 年齡小於 15 歲者。
3. 無法了解本公司的各項機上安全須知，或無法傳達此相關訊息給其他乘客者。
4. 盲者或視力障礙者。
5. 聾者或聽力障礙者。
6. 有語言障礙無法協助其他乘客疏散者。
7. 攜帶幼童者。
8. 乘客為被遣返出境者或其隨行者。
9. 攜帶服務性動物者(如導盲犬)。
10. 攜帶佔位行李者。
11. 因執行被賦予之義務而遭致傷害者。

如果您的座位在艙門或緊急出口旁，請您在航機疏散時，協助執行下列事項，本班機空服員將給予您各項說明：

1. 確認緊急出口的位置。
2. 認識緊急出口的開啟裝置及操作方式。
3. 跟隨空服員口頭指示、手勢和動作，以協助機上其他乘客完成疏散準備。
4. 將緊急出口艙門移開後，應妥善放置，使其不阻礙通道。
5. 評估逃生滑梯是否可正常使用，並在固定後，協助其他乘客以逃生滑梯儘速疏散。
6. 評估、選擇一條安全逃生路徑撤離飛機。

在您明瞭就坐於艙門及緊急出口旁座位的各項義務後，如果您不適合或無協助意願，請立刻通知本公司劃位及空服人員，我們將為您更換座位。

長榮航空感謝您對民航法規的遵守與確保客艙安全的協助。

## EXIT SEAT BRIEFING CARD

According to regulations and to assure cabin safety, the exit seats can not be assigned to a passenger who falls into the following categories :

1. Pregnant mothers, those seriously ill, or lacks sufficient mobility, strength or dexterity in both arms/hands or legs.
2. Less than 15 years old.
3. Lacks the ability to read or understand instructions related to emergency evacuation provided by EVA in printed, or graphic form or the ability to convey information orally to other passengers.
4. Blind or lacks sufficient visual capacity.
5. Deaf or lacks sufficient aural capacity.
6. Lacks the ability to convey information orally to other passenger.
7. Has the responsibility of caring for small children.
8. Deportees or their escorts.
9. Traveling with service animals (ex: guide dog).
10. A passenger with baggage carried on a seat.
11. With any condition that might cause bodily harm if you perform any of the duties.

If you have been assigned an exit seat, you may be asked to perform the following functions when a cabin crew is not available:

1. Be able to locate the emergency exit;
2. Be able to recognize the emergency exit opening mechanism and the operation instructions;
3. Be able to read English well enough to understand the instructions for operating the emergency exit, follow hand signals and oral directions given by crewmembers;
4. Be able to stow or secure the emergency exit door so that it will not obstruct use of the exit;
5. Be able to activate and stabilize the slide after deployment to assist others in getting off the slide;
6. Be able to assess, select, and follow a safe path away from the emergency exit and aircraft. Be willing to help other passengers away from the plane.

If you cannot or do not wish to perform these functions, please see an EVA AIR representative to be reseated. Your compliance with the regulations and assistance to cabin safety will be highly appreciated.

Thank you.

