

EVA Air Battery-Powered Mobility Aids (e.g., Electric Wheelchairs) Transport Guidelines

- EVA Air provides free transportation for battery-powered mobility aids used by passengers with reduced mobility. The battery-powered mobility aid you wish to check in must comply with all safety regulations. Please refer to this document for relevant guidelines.

- EVA Airways Corporation | October 22, 2025

Required Information for Booking

1. Type of battery-powered mobility aid: foldable or non-foldable electric wheelchair/mobility aid.
2. Weight and dimensions (L × W × H). For foldable wheelchairs, provide the folded dimensions.
3. Number of installed batteries.
4. Battery type:
 - Dry Battery (NiMH) or Non-spillable Wet Battery
 - Spillable Wet Battery
 - Lithium Battery: If lithium, provide the watt-hour rating (Wh).
 - Formula: $Wh = A \text{ (Amps)} \times V \text{ (Volts)}$
5. Provide battery-related documents via email, including the wheelchair and battery brand/model, photos, and test reports/manuals.
 - After approval, prepare a copy of the battery test report for airport inspection.

Lithium Battery-Powered Mobility Aids (WCLB)

- The battery must pass the UN38.3 test.
- If the battery is modified or replaced, it must also meet UN38.3 requirements.
- Batteries with altered or unclear labels will not be accepted.
- Some airports do not accept lithium batteries exceeding 300Wh.
- **If the battery cannot be securely attached to the wheelchair:**
 - The battery must be removed before transport.
 - The removed battery must be insulated or placed in a protective bag and carried onboard by the passenger. The wheelchair will be checked in.
 - Apart from the removed wheelchair battery, passengers may carry:
 - One spare battery $\leq 300\text{Wh}$ or
 - Two spare batteries $\leq 160\text{Wh}$ each
 - The removal process must follow manufacturer or owner instructions.
- **If the battery is securely attached to the wheelchair:**
 - The battery must remain attached.
 - The battery terminals must be protected against short circuits.
 - The electrical circuit must be isolated.

Non-Spillable Wet Battery / Dry Battery / NiMH Battery (WCBD)

- **Non-spillable wet batteries** must not have filler caps for refilling electrolytes.
- Must comply with Special Provisions A67 (A123 for dry batteries / A199 for NiMH batteries) or Packing Instruction 872 for vibration and pressure tests.
- Spare battery carry-on limits apply.
- **If the battery cannot be securely attached to the wheelchair:**
 - Remove the battery. The mobility aid can be checked in without restrictions.
 - The removed battery must be placed in a strong, protective package and stowed in the cargo hold.
 - The battery must be protected against short circuits.

Spillable Battery (WCBW)

- **Spillable batteries** have filler caps and can be refilled.
- The mobility aid must remain upright throughout transportation.
- The battery must be securely attached to the mobility aid.
- The battery terminals must be protected against short circuits.
- Electrical circuits must be isolated.
- **If the battery is securely attached to the wheelchair:**
- The battery must remain attached.
- The battery terminals must be protected against short circuits.
- The electrical circuit must be isolated (e.g., disconnecting wires).

Use of Personal Mobility Aids at the Airport

- Passengers with reduced mobility may use their manual or battery-powered mobility aids to move between the terminal and the boarding gate, subject to airport facilities and regulations.
- Request this service in advance to verify airport availability.
- **Departing passengers:** Check in early and proceed to the gate to check in the wheelchair.
- **Arriving passengers:** Wait at the gate for the wheelchair to be delivered after disembarking.

Important Reminders

- Contact us **at least 48 hours before departure** to arrange necessary space for battery-powered mobility aids.
- Some airports have weight and size restrictions for battery-powered mobility aids—confirm in advance.
- Bring a copy of the battery test report for airport inspection.
- Arrive **at least 2 hours before departure** and carry a copy of the mobility aid's manual for handling and transport purposes.
- Securely pack your mobility aid before transport.
- If your itinerary involves other airlines, ensure each airline has approved your mobility aid.
- For further information, refer to the Civil Aviation Administration website on dangerous goods transport:
<https://www.caa.gov.tw/article.aspx?a=1273&lang=1>