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Title Page

Airline Tariff Publishing Company, Agent
International Passenger Rules and Fares

Tariff No. BR1

containing
Local Rules, Fares & Charges
on behalf of

EVA Airways Corporation

applicable to the
Transportation of Passengers and Baggage
between points in

Canada/USA
and points in
Area 1/2/3

For list of participating carriers, see IPGT-1, DOT:581, CTA:373

This tariff is governed, except as otherwise provided herein, by Maximum Permitted Mileage Tariff No. MPM-1, DOT:424, CTA:239; Aircraft Type Seating Configuration Tariff No. TS-2, DOT:220, CTA:111; and International Passenger Governing Tariff No. IPGT-1, DOT:581, CTA:373 issued by Airline Tariff Publishing Company, Agent, supplements thereto and reissues thereof.

Issued by:
Alex Zoghlin, President
Airline Tariff Publishing Company, Agent

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Rule 1 Definitions

As used herein:

Add-On fare/Arbitrary/Proportional fare - an amount used only to construct an unspecified through fare or a mileage distance used to construct an unspecified maximum permitted mileage.

Adult - a person who has reached his/her 12th birthday as of the date of commencement of travel.

Area 1 (TC1) - all of the North and South American continents and the islands adjacent thereto; Greenland, Bermuda; The West Indies and the islands of the Caribbean Sea, the Hawaiian Islands (including Midway and Palmyra).

Area 2 (TC2) - Europe, Africa and the islands adjacent thereto, ascension island and that part of Asia west of Ural Mountains, including Iran and the Middle East.

Area 3 (TC3) - Asia and the islands adjacent thereto except the portion included in area 2; the East Indies; Australia; New Zealand and the islands of the Pacific Ocean except those included in area 1.

Baggage - luggage; such articles, effects and other personal property of a passenger as are necessary or appropriate for wear, use, comfort or convenience in connection with his/her trip. Unless otherwise specified, it includes both checked and unchecked baggage of the passenger.

Baggage Check - those portions of the ticket which provide for the carriage of passenger's checked baggage and which are issued by carrier as a receipt for passenger's checked baggage.

Baggage Tag - a document issued by carrier solely for identification of checked baggage, the baggage (strap) tag portion of which is attached by carrier to a particular article of checked baggage and the baggage (identification) tag portion of which is given to the passenger.

Bankers Selling Rate (BSR) - the rate used for purposes of converting fares and other charges in one currency in exchange for one unit (or units) of another currency. The industry source for these exchange rates is the IATA Consolidated Exchange Rates (ICER).

Blackout Dates - certain days or periods when travel at specified fares is not permitted, unless otherwise stated.

BR - this stands for EVA Airways

Cancellation Penalty -

A charge specified in a fare rule that is forfeit in the event ticketed transportation is cancelled voluntarily by a passenger.

Charge - an amount to be paid for carriage of goods or excess baggage based on the applicable rate for such carriage; or an amount to be paid for a special or incidental service in connection with the carriage of a passenger, or baggage.

Checked Baggage - registered luggage; baggage of which the carrier takes sole custody and for which the carrier has issued a baggage check.

Carriage - the equivalent to the term 'transportation', means carriage of passengers and/or baggage by air, gratuitously or for hire.

Carrier - the air carrier issuing the ticket and all air carriers that carry or undertake to carry the passenger and/or his/her baggage thereunder or to perform any other services related to such air carriage.

Central America - Belize, Costa Rica, El Salvador, Guatemala, Honduras and Nicaragua

Child - a person who has reached his/her second birthday but not his/her 12th birthday (2-11 inclusive) as of the date of commencement of travel.

Circle-Trip - travel from a point and return thereto by a continuous, circuitous air route, including travel comprising two fare components but which do not meet the conditions of the round trip definition.

Code-Share - a marketing arrangement in which two or more airlines i.e. marketing carrier(s) sell seats using their own airline code on a flight that one of them operates (i.e. the operating carrier).

Conjunction Ticket - two or more tickets concurrently issued to a passenger and which together constitute a single contract of carriage.

Consequential Damages - damages which are reasonable out of pocket expenses and other provable damages incurred by the passenger as the consequence of the loss/damage/delay in the delivery of such personal property.

Contract Of Carriage - the declarations and provisions attached to the ticket and to the travel memo (itinerary and receipt) and these general conditions of carriage as well as notices to passengers.

Continental U.S.A. - the 48 contiguous states and the District of Columbia (this does not include Alaska and Hawaii).

Convention - the Convention for the Unification of Certain Rules Relating to International Carriage by Air, signed at Warsaw, October 12, 1929; or that Convention as amended by the Hague Protocol, 1955, or the Montreal convention signed in Montreal on May 28, 1999 whichever may be applicable to carriage hereunder.

Country of Commencement Of Transportation - the country from which travel on the first international sector takes place.

Country of Payment - the country where payment is made by the purchase to the carrier or its agent. Payment by cheque, credit card or other banking instruments shall be deemed to have been made at the place where such instrument is accepted by the carrier or its agent.

Days - full calendar days, including Sundays and legal holidays; provided that for purpose of notification, the balance of the day upon which notice is dispatched shall not be counted and that, for purposes of determining duration of validity, the balance of the day upon which the ticket is issued or flight has commenced shall not be counted.

Destination - the ultimate stopping place of the journey as shown on the passenger ticket.

Domestic Carriage - travel in which, according to the contract of carriage, the points of departure, stopover and destination are within one sovereign state.

Electronic Miscellaneous Document (EMD) - a method to document the sale and track usage of charges (e.g., residual value, miscellaneous or excess baggage charges).

Endorsements/Restrictions - enter any applicable endorsements/restrictions, including any concerning refunds. When the endorsement/restriction applies to a specific exchange coupon, make entry for coupon(s) concerned. Carry forward any endorsements/restrictions when reissuing.

Europe- Albania; Algeria; Andorra; Armenia; Austria, Azerbaijan; Belarus; Belgium; Bosnia and Herzegovina, Bulgaria, Croatia; Cyprus, Czech Republic; Denmark; Estonia; Faroe Islands, Finland; France; Georgia; Germany; Gibraltar; Greece; Hungary; Iceland; Ireland (Republic of), Italy; Latvia; Liechtenstein; Lithuania; Luxembourg; Macedonia; (Fyrom) (Former Yugoslav Republic of); Malta; Monaco; Moldova (Republic of); Morocco; Montenegro, Netherlands; Norway; Poland; Portugal (Including Azores and Madeira); Romania; Russia (In Europe); San Marino; Serbia; Slovakia; Slovenia; Spain (Including Canary Islands); Sweden; Switzerland; Tunisia; Turkey; Ukraine and United Kingdom.

Exchange - the issuance of a new ticket for a totally unused ticket necessitated by a change to the carrier, flight, date, class of service or sector of the first flight coupon of the ticket.

Fare Component - a portion of an itinerary between two consecutive fare construction points. if the journey has only one fare component, the points of origin and destination are the only fare construction points.

Flight Coupon - that portion of a Ticket that indicates particular places between which the coupon is good for carriage.

Guardian - a legal guardian or a person acting in lieu of parents in the event of death or legal incapacity of the parents.

IATA Consolidated Exchange Rates (ICER) - the recognized industry source for bank exchange rates used in the sales and servicing of traffic documents where more than one currency applies.

Immediate Family - spouse, children (including adopted children), parents, brothers, sisters, grandparents, grandchildren, parents-in-law, brothers-in-law, sisters-in-law, sons-in-law, daughters-in-law.

Infant - a person who has not reached his/her second birthday as of the date of commencement of travel.

Interline Transfer Point (Interlining) - any point at which the passenger transfers from the services of one carrier to the services of another carrier.

Interline Transportation - transportation on the services of more than one carrier.

IATA Rate of Exchange (IROE) - the rates of exchange notified by IATA to convert local currency fare to NUC and to convert total NUC amounts to the currency of the country of commencement of transportation.

Involuntary Refunds - a refund of an unused ticket or portion thereof or an unused EMD required as a result of the carrier cancelling a flight, failing to operate a flight according to schedule, failing to stop at a point to which the passenger is destined or is ticketed to stop over, or causing the passenger to miss a connecting flight, being unable to provide previously confirmed space, substituting a different type of equipment or class of service or where, because of safety or legal requirements or the condition or conduct of the passenger, carriage is refused.

Local Currency Fares - fares and related charges expressed in the currency of the country of commencement of travel.

Marketing Carrier - The airline whose Airline Designator is recorded as the transporting carrier of the flight coupon(s).

Middle East- Bahrain, Egypt, Iran (Islamic Republic of); Iraq; Israel; Jordan; Kuwait; Lebanon; Oman; Palestinian Territory (Occupied), Qatar; Saudi Arabia; Sudan; South Sudan, Syria; United Arab Emirates; Yemen.

Month - for the purpose of determining duration of ticket validity shall mean a period of time from a given date in one month to the corresponding date in a subsequent month. Where the corresponding date does not exist in a shorter subsequent month, then the month(s) shall mean from a given date in one month to the last day of such shorter subsequent month. When the "given date" is the last day in one month, then the "corresponding date" in a subsequent month will be the last day in such subsequent month(s).

National - a person who has the citizenship of a country either by birth or by naturalization.

Normal Fares - any fare designated as a normal fare. Children's fares and infants' fares which are established as a percentage of the fares referred to above are also considered to be normal fares.

No-show - a passenger who fails to use reserved accommodation for reason other than misconnections.

NUC - (Neutral Unit of Construction) the unit value equivalent of local currency fares, add-ons and related charges derived by converting same using the IATA rate of exchange.

One Way Subjourney - part of a journey wherein travel from country does not return to such country and for which the fare is assessed as a single pricing unit using a one way fare.

On-Line Tariff Data Base - the remotely accessible, on-line version, maintained by the filer, of (1) the electronically filed tariff data submitted to the "official D.O.T. tariff database," and (2) the departmental approvals, disapprovals and other actions, as well as departmental notations concerning such approvals, disapprovals or other actions, that subpart w of the proposed part 221 requires the filer to maintain in its database. The term "official D.O.T. tariff database" means those data records (as set forth in sections 221.283 and 221.286 of the rule) which would be in the custody of, and maintained by the department of transportation.

Online Transfer Point - any point at which the passenger transfers from one service of a carrier to another service (bearing a different flight number) of the same carrier.**Open-Date Ticket** - a ticket issued to a passenger without the passenger having specified or made a decision concerning the date of travel. Travel is subject to a specific flight being selected to travel on, an actual reservation for space being confirmed in the carrier's reservation system, a boarding pass being issued and the passenger meeting all carrier-imposed restrictions.

Open Jaw - travel comprising two international fare components and assessed as a single pricing unit consisting of half round trip fares. Such fares may be subject to more restrictive open jaw provisions if so published within the applicable fare rule.

Operating Carrier - the carrier that operates the actual flight.

Other charges - charges with no relation to fares, such as taxes, fees, etc., excluding excess baggage charges.

Passenger - any person, except members of the crew, carried or to be carried in an aircraft with the consent of carrier.

Passenger Coupon - the portion of the passenger ticket and baggage check that constitutes the passenger's written evidence of the contract of carriage.

Passenger Itinerary Receipt (ITR) - a document provided to the passenger which details the information about the sale of passenger transportation in accordance with any applicable federal or national law or regulation.

Passenger Ticket - the document entitled "Passenger Ticket and Baggage Check" or the Electronic Ticket, in each case issued by or on behalf of the carrier, and includes Notice of Contract Terms Incorporated by Reference and notices and the flight and passenger coupons contained herein.

Person With A Disability - any person who, by virtue of a locomotor, sensory, intellectual, or other impairment, or a mental health condition, requires services or assistance beyond those normally offered by the carrier to meet their disability-related needs.

Pricing Unit (PU) - a journey or a part of a journey which is priced as a separate entity, i.e. is capable of being ticketed separately.

Rebooking - a change to the reservations data without a change of ticketed points.

Reissue - the issuance of a revised ticket necessitated by a change to other than the first flight coupon of the ticket or a change to other than the carrier, flight, date, class of service or sector of the first flight coupon of a ticket.

Rerouting - any change to ticketed points.

Reservation - booking; the allotment in advance of seating or sleeping accommodation for a passenger or of space or weight capacity for baggage or goods.

Resident - a person legally living in a given country of which he/she is/is not a citizen.

Revalidation - Change of itinerary that does not require reissue.

Round-Trip - travel from a point to another and return to the original point via the same global indicator, comprising two fare components provided:

(a) there is no Higher Intermediate Point (HIP) and no mileage surcharge
or
(b) a HIP and/or a mileage surcharge are identical for the outbound and inbound fare components (i.e. HIP occurs between the same city pair and/or mileage surcharge percentage is the same)

Routing - the carrier and/or the cities, and/or class of service, and/or type of aircraft (jet or propeller) via which transportation is provided between two points.

Scandinavia - Denmark, Norway, Sweden.

Segment - a portion of the journey between boarding and disembarkation points that may be comprised of a leg or

group of legs.
Exception: when a passenger transfers from one flight to another flight bearing the same number (change of gauge), the two flights combined shall be considered as one segment.

South America - Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Falkland Islands, Panama, Paraguay, Peru, Uruguay, South Georgia and South Sandwich Islands, Venezuela.

Special Fare - any fare other than a normal fare.

Stopover - when a passenger arrives at an intermediate point and is scheduled to depart later than 24 hours after arrival (local time).

Ticketed Point - points shown in the fare calculation.

Transfer - a change from the service of one carrier to another service of the same carrier (online transfer) or to the service of another carrier (interline transfer).

Unaccompanied Minors (UM) - an Unaccompanied Minor (UM) is a child already reached his 5th but not 12th birthday of age, who is not accompanied by an adult person or a family member over age of 16 when traveling by air.

Unchecked Baggage - hand luggage; baggage other than checked baggage.

United States Of America or The United States or The U.S.A. - the 50 states and the District of Columbia, Puerto Rico, Virgin Islands(US).

US Territories - the overseas territories of the United States of America including but not limited to: American Samoa, Baker Islands, Guam, Howland Island, Jarvis Island, Johnston Atoll, Kingman Reef, Midway Islands, Northern Mariana Islands, Palmyra Islands, Saipan, Swains Island, Wake Island.

Voluntary Refunds - a refund of an unused or partially used ticket or an unused EMD for reasons other than those mentioned under the definition of an involuntary refund.

Waitlist Segment - an unconfirmed segment for specific flight(s) for which seating was not available at the time reservations were requested.

Year - for the purpose of determining the duration of ticket validity, shall mean a period of time from the date of ticket issue or the date of commencement of travel, as applicable, to the corresponding date in the subsequent year.

Rule 2 Standard Format of Electronic Rules

Rule Title/Application (Category **)
This category contains the rule title and defines the application of the rule. it will be used to indicate the geographical application of the rule, type of service (first, coach, etc.), type of transportation (one way or round trip), type of journey (single open jaw, round trip, etc.) and applicability for use with joint fares, tour fares and group fares. Provisions for capacity limitations, general rules which are not applicable and miscellaneous information which is not category specific will also appear here. This category will appear with every rule with at least the rule title.

Eligibility (Category 1)
This category is used to define the identification requirements and age range for a particular passenger type, if such conditions exist. It is not used to define the actual passenger types, such as clergy or military, for a fare class. Passenger type information is provided in the fare class list.
If this category is not present, the assumption is that there are no eligibility restrictions.

Day/Time (Category 2)
This category defines times and/or days when travel is permitted. The day/time information applies to origins of trips scheduled to depart during that time period.
If this category is not present, the assumption is that the fare is available for travel at all times of the day and all days of the week.

Seasonality (Category 3)
This category is used to reflect the dates of a specific season or the dates on which a fare is valid. The assumption for applying this category is that a seasonal fare is based on the season of the origin portion of travel. The seasonal level in effect at the origin is used for all subsequent travel regardless of date.
If this category is not present, the assumption is that the fare is available every day of the year.

Flight Application (Category 4)
This category reflects information regarding the use of a fare on specific flight numbers, types of service (such as non-stop or multi-stop), equipment types and travel via points. It may be used to reflect either positive or negative application of the information.
If this category is not present, the assumption is that there are no flight restrictions for the fare.

Advance Reservations/Ticketing (Category 5)
This category is used to define reservations and/or ticketing requirements applicable to a fare for original ticket issue. It will indicate which sectors of travel, if any, must be confirmed prior to ticketing. When time limits exist, it is assumed that these must be met prior to commencement of outbound travel. Advance requirements

for ticket revalidation or reissue are not reflected in this category but are reflected in category 16 (Penalties).
If this category is not present, there are no advance reservations or ticketing requirements for the fare.

Minimum Stay (Category 6)
This category specifies the first time return travel may commence. It will also indicate the points to be used in calculating the minimum stay. Unless stated otherwise, it is assumed that the calculation begins at the point of origin and the day of departure is not included. If the point from which return travel may commence is not defined, it will be assumed to be the last point of stopover. Likewise, if outward destination is not defined, it will be assumed that the outward destination is the last point of stopover.
If this category is not present, it is assumed that there are no minimum stay requirements for this fare.

Maximum stay (Category 7)
This category indicates the last time at which return travel may commence or be completed. When this category is present, it will always specify whether the maximum stay applies to travel commencement from point of return or travel completion. As in minimum stay, it is assumed that the points of calculation for maximum stay are the day of departure from origin and the last point of stopover unless stated otherwise. Likewise, the day of departure is not included when counting. In no case shall the maximum stay be greater than one year from the date travel commences from the point of origin.
If this category is not present, it is assumed that there is no maximum stay for the fare.

Stopovers (Category 8)
This category will define the conditions under which stopovers are permitted and the applicable charges. Other than the system assumption, the following assumptions apply if stopovers are allowed:
1.Stopovers may be made at any point along the carrier’s routing.
2.Stopovers are permitted free of charge at the point of turnaround.
3.Stopovers are defined internationally as an interruption of travel for more than 24 hours.
System assumption: if this category is not present, stopovers are not permitted anywhere along the passenger's route.

Transfers (Category 9)
This category defines the conditions or restrictions under which transfers may occur and the applicable charges, carriers, and locations associated with these transfers.
If this category is not present, transfers may be made anywhere along the passenger's route.

Permitted combinations (category 10)
This category deals with combinations that are permitted with specified fares and other fares/end-on-end, round trip, circle trip, and open jaw transportation. It consists of four main and four supporting subcategories. The four main types are as follows:

1. Open jaws
2. Two component circle trips
3. More than two component circle trips

4. End-on-end

The four main types are used to provide specific restrictions for the four supporting types. They are as follows:
1. Carrier combinations
2. Tariff/rule combinations
3. Fare class/fare type combinations
4. Open jaw sets (where open jaws are permitted

The following assumptions will apply unless otherwise specified:
- open jaws/round trips/circle trips and end-on-end combinations are not permitted.
- when open jaws/round trips/circle trips are permitted, unless otherwise stated.
- combinations are permitted with any carrier.
- combinations are permitted with any tariff and any rule.
- combinations are permitted with any round trip or one-way fare.
- the open jaw segment can be between any two geographic points.

Blackout Dates (Category 11)
This category is used to define single dates or date ranges where travel is not permitted. The assumption is made that blackouts apply to the scheduled departure time of a flight regardless of the portion of the passenger's travel they represent.
If this category is not present, the fare is not subject to blackout dates.

Surcharges (Category 12)
This category defines the conditions under which surcharges are applicable and the corresponding charge. If restrictions for a fare may be waived or modified based upon payment of a charge, this will be found here or in category 16 (Penalties).
If this category is not present, there are no surcharges.

Accompanied Travel (Category 13)
This category is used as a component of a rule when travel with one or more other passengers is necessary to qualify for a fare.
If this category is not present, any passenger may travel alone over the entire routing.

Travel Restrictions (Category 14)
This category is used to state specific travel date restrictions. Usually these are the dates when the fare may first be used for travel or after which it may no longer be used.
If this category is not present, the fare is available for travel at all times.

Sales Restrictions (Category 15)
This category is used to define a fare that is available for sale subject to restrictions based on date, point of sale, or similar conditions. These dates are most commonly first and last reservation or ticketing dates.
If this category is not present, the fare is available for reservations and ticketing at all times, anywhere and by anyone.

Penalties (Category 16)

This category is used to determine if penalties (changes, cancellation, no-show etc.) are applicable for a fare and what charges will be assessed. It is also used to specify under what conditions re-routings may take place or tickets may be reissued.
If this category is not present, there are not penalties for a fare.

Higher Intermediate Point (Category 17)
This category is used to negate the assumption that stopovers or connections are made at specific geographic locations.
If this category is not present, the higher intermediate point rule applies.

Ticket Endorsements (Category 18)
This category is used to indicate ticket endorsement text and the location on the ticket for the endorsement.
If this category is not present, there are no ticket endorsement requirements for the fare.

Children's Discounts (category 19)
This category is used to provide either specific fare amounts or the information for calculating discount fares for children. It also specifies accompanying travel requirements for children traveling at the calculated or specified fare.
If this category is not present, the fare is not discountable for children.

Tour Conductor Discounts (Category 20)
This category is used to provide either specific fare amounts or the information for calculating discount fares for tour conductors. It also specifies accompanying travel requirements for tour conductors traveling at the calculated or specified fare.
If this category is not present, the fare is not discountable for tour conductors.

Agent Discounts (Category 21)
This category is used to provide either specific fare amounts or the information for calculating discount fares for agents. It also specifies accompanying travel requirements for agents traveling at the calculated or specified fare.
If this category is not present, the fare is not discountable for agents.

All Other Discounts (Category 22)
This category is used to provide the specific fare amounts or the information for calculating discount fares for all passenger types other than children, tour conductors, or agents. It also specifies the accompanying travel requirements for the passengers traveling at the calculated or specified fare.
If this category is not present, the fare is not discountable for the passenger types that fall into this category.

Miscellaneous Provisions (Category 23)
This category is used to specify whether specific fares should or should not be used for construction of unpublished fares, proration, refund calculation, currency adjustments, or as proportional fares. It will also contain any miscellaneous information that is not category specific, such as general rules not being applicable.
If this category is not present, then the fares may be used for any purpose.

(Category 25)
This category is used for the creation of fare records using the automated rules system.

Groups (Category 26)
This category defines the requirements to qualify for group fares, such as minimum group size, type of group, substitutes, travel together, and individual travel restrictions.
If this category is not present, the assumption is that there are no group provisions for the fare.

Tours (Category 27)
This category reflects the requirements to qualify for a tour fare, such as minimum package and nights, minimum price, tour number, and tour type.
If this category is not present, the assumption is that there are no tour provisions for the fare.

Visit Another Country (Category 28)
This category reflects the requirements to qualify for a visit another country fare, such as country of residence, distance from destination country, and ticket purchase.
If this category is not present the assumption is that the fare is not a visit another country fare.

Deposits (Category 29)
This category indicates if there are deposit requirements to qualify for a fare, such as deposit amount, days required prior to ticketing/travel, refund of deposit conditions, and waivers for the deposit requirements.
If this category is not present, the assumption is that there are no deposit requirements for the fare.

Rule 5 Application of Tariff

(A) General

(1) The tariff shall apply to carriage of passengers and baggage (and services related to such carriage) on BR or jointly via the services of BR and other carriers participating in this tariff.

(2) With the approval of government authority, BR may enter into code-share agreements with other air carriers whereby it will market, as BR's own, flights operated by those other carriers. In such cases, this tariff is applicable to the transportation of passengers and their baggage on all flights operated by other carriers yet marketed and sold as BR.

(3) The provisions outlined in this tariff shall apply to transportation of passengers and/or baggage at fares/charges outlined in this tariff. These rules constitute the conditions applying to the contract for carriage and are expressly agreed to by the passenger to the same extent as if such rules were included as conditions in the contract of carriage.

(4) International transportation shall be subject to the rules relating to liability established by the convention for unification of certain rules relating to international carriage by air signed in Warsaw, October 12, 1929 as amended by the protocol signed at the Hague, September 28, 1955 and in Montreal on May 28, 1999. Only rule 55 (liability of carriers) paragraph(b)(1) of this tariff may state any limitation on the carrier's liability for personal injury or death. Insofar as any other portion of this tariff refers to other limitations or conditions on the liability for personal injury or death, such references are included in this tariff as a part of the tariff filed with governments other than the U.S.A. and are not as part of this tariff filed with the United States department of transportation.

(5) Overriding law: if any provision contained or referred to in the ticket or in this tariff is contrary to mandatory law, government regulations, orders or requirements, such provision shall remain applicable to the extent that it is not over-ridden by such law/regulation/order/requirement. The invalidity of any provision shall not affect any other part.

(6) The obligations of the carrier under the Air Passenger Protection Regulations (APPR) form part of the tariff and supersede any incompatible or inconsistent term and condition of carriage set out in the tariff to the extent of such inconsistency or incompatibility, but do not relieve the carrier from applying terms and conditions of carriage that are more favorable to the passenger than the obligations set in the

APPR.

(7) Passenger Recourse
Any compensation offered to passengers is found in this tariff and is subject to applicable government regulations.

(8) Modification and waiver: no agent, servant or representative of the carrier has authority to alter, modify or waive any provision of the contract of carriage or this tariff.

(9) Except as otherwise provided, charges or monetary amounts shown in this tariff in dollars or cents are stated in terms of lawful U.S. currency.

(10) Fare rule provisions, local or joint fares, including arbitraries contained in the on-line tariff database maintained by airline tariff publishing company, agent on behalf of BR are considered to be part of this tariff.

(11) Change without notice
Rules, regulations and conditions of carriage are subject to change without notice except as required by applicable laws, orders or government regulations. However, any change in a contract for carriage will not apply if such carriage has already commenced.

(12) BR will be responsible for the furnishing of transportation only over BR's own services, including those services offered via code-share arrangements where the flight is operated by another carrier. However, when the carrier BR issues a ticket, baggage check, or make any other arrangements for transportation over the services of any other carrier (whether or not such transportation is part of a through service), BR acts only as agent for such other carrier and the tariff of that other carrier will apply. BR will assume no responsibility for the acts or omissions of such other carrier.

(B) Gratuitous Carriage
With respect to gratuitous carriage, BR reserves the right to exclude the application of all or any part of this tariff.

Rule 6 Classes of Service

(A) ROYAL LAUREL - PREMIUM LAUREL - BUSINESS CLASS SERVICE
Fare designated as business class apply for transportation in the business class section on BR aircraft. The business class section will be located in the forward-most section of the aircraft. Separate check-in facilities will be provided for passengers eligible for business class seating, when airport space and staffing permit. Passengers eligible for business class seating will be afforded use of business class lounges where such facilities exist.

(B) PREMIUM ECONOMY CLASS SERVICE
Fare designated as Premium Economy class apply for transportation in the Premium Economy class section on BR aircraft. The Premium Economy class service section will be located immediately behind the business class section. Premium Economy class service will apply when travel is in the Economy class section of flights utilizing aircraft which do not have a separate Premium Economy class section. A passenger paying this fare who is seated in the Economy class section will not be entitled to a refund.

(C) ECONOMY CLASS SERVICE
Fare designated as Economy class apply for transportation in the Economy class section on BR aircraft. The Economy section will be located immediately behind the business section except on aircraft operating with a Premium Economy class service section where the Economy class section will then begin immediately after the Premium Economy class service section.

Rule 10 Clear Communication (Flight to/from Canada)†

GENERAL INFORMATION
The regulations require that passengers be informed of their rights in a timely, clear and accessible way. BR will provide passengers with information in simple, clear and concise language on their terms and conditions of carriage for:

(1) Flight delay or cancellation;
(2) Denial of boarding;
(3) Lost or damaged baggage

This information will be provided electronically and on all travel documents BR provides to the passenger. This could be done via hyperlink to EVA AIR website (www.evaair.com). BR will make reasonable efforts to ensure that official ticket resellers provide this information to customers.

DURING A FLIGHT DISRUPTION
BR will keep passengers regularly informed if there is a flight disruption (flight and tarmac delays; flight cancellations; and denials of boarding). BR will tell passengers why our flight has been disrupted as soon as it is feasible. This information will be provided through:

(1) an audible announcement;
(2) a visible announcement, upon request; and
(3) the available communication method the passenger has selected (e.g., email, SMS).

BR will offer any new status information to passengers as soon as it is feasible, including the reason for the delay or cancellation as soon as BR is aware of such a delay or cancellation. And provide flight status updates every at regular intervals of 30 minutes until a new departure time has been confirmed or new travel arrangements for passengers have been made once the new information is available

BR will provide passengers with information on the applicable standards of treatment and compensation in accordance with Requirements of APPR (Air Passenger Protection Regulations).

ACCESSIBILITY FOR PERSONS WITH DISABILITIES
EVA AIR will ensure the communication is accessible to persons with disabilities. Where information is provided digitally, the format will have to be compatible with adaptive technologies used by persons with disabilities. If information is provided in paper format, EVA AIR will be able to provide it in large print, Braille or digital format, upon request.

NOTICE AT AIRPORT
A carrier operating a flight to or from an airport in Canada must display, in a visible manner at the check-in desk, self-service machines and boarding gate, a notice containing

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 10 are effective September 08, 2022 pursuant to Order No. 2021-A-3 of the CTA.

the following test:
"If you are denied boarding or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under Air Passenger Protection Regulations. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website".

Rule 21 Transport of Passengers with Disabilities

(A) Definitions
Passengers shall be considered disabled when their physical, medical or mental condition requires individual attention on enplaning, deplaning, during flight, in an emergency evacuation or during ground handling which is normally not extended to other passengers.

(1) Ambulatory: a person who is able to move within the aircraft unassisted.
(2) Non-ambulatory: a person who is not able to move within the aircraft unassisted.
(3) Self-reliant: a person who is independent, self-sufficient and capable of taking care of all physical needs during flight and who requires no special or unusual on board attention beyond that afforded to the general public, except that assistance in boarding and deplaning may be required.
(4) Non-self-reliant: a person who is incapable of self-care during a flight.
(5) Determination of self-reliance: BR will accept the disabled person's determination as to self-reliance.
(6) Assist (personal attendant): an able-bodied person physically capable of assisting a disabled passenger to an exit in the event of an emergency and who will attend to the personal needs of that passenger during flight, where such is required.
(7) Service animals: BR will accept for transportation, without charge, a service animal required to assist a person with a disability provided that the animal is properly harnessed and certified as having been trained by a professional service animal institution. Such an animal may not occupy a seat in the aircraft. For the comfort of all passengers, BR's staff will determine, in consultation with the person with a disability, where the person and service animal will be seated. Service animals will not be carried unless proper permits are obtained for entry into the countries of transit/final destination, and such permits are presented prior to commencement of travel, should injury to or death of a service animal result from the fault or negligence of BR, BR will undertake to provide expeditiously, and at its own expense, for medical care, and if necessary, replacement of the animal.

(B) Acceptance of with disabilities passenger

(1) BR will accept the disabled person's determination as to self-reliance.
(2) BR will refuse to transport or will remove at any point, any passenger whose mental or physical condition is such as to render him incapable of caring for himself without assistance, unless:

he/she is accompanied by an attendant who will take care of him/her and who will provide him/her with a service related to a disability that is not usually provided by the carrier's.

(3) Disabled passengers will be accepted for transportation as outlined in the following:

Disability	Assistant Required
Blind	No
Deaf	No
Blind and Deaf	Yes
Non-Ambulatory/Self-Reliant (WCHR/WCHS)	No
Non-Ambulatory/Non-Self-Reliant (WCHC)	Yes
Mentally Handicapped/Self-Reliant	No
Mentally Handicapped/Non-Self-Reliant	Yes
Ambulatory/Self-Reliant	No
Ambulatory/Non-Self-Reliant	Yes

(4) Medical clearance
BR reserves the right to require a medical clearance for the company medical authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, in cases of pregnant passengers, unborn children.)

(C) Seating restrictions
Seating assignment must be located most suitably to the passenger's need but ensure not to seat incapacitated passenger where they can impede emergency exits or cabin service activities. Do not allow plaster casts to block aisles.

(D) Reservations/check-in requirements
Certificates of fitness to travel by air issued by private or hospital physicians and other do not constitute approval to travel. Those special service requirements and the Medical Clearance if any from MEDA or Non-MEDA passengers at least 48 hours prior to the time of departure for BR's internal communicating among operation departments. Incapacitated passengers should present himself/herself at the airport 30 minutes before the published latest check-in time.

(E) Acceptance of mobility aids
In addition to the regular free baggage allowance provided rule 115, BR will accept the following items which must be stowed in the baggage compartment:

(1) Manually operated wheelchairs and walkers electric/battery-powered wheelchairs and electric-powered carts and scooters.
(2) Wheelchairs with non-spillable batteries with terminals disconnected and taped.
(3) Wheelchairs with spillable wet cell batteries on contain types of aircraft with terminals disconnected and taped, providing they can be securely fastened in an upright position and protected against contact with other articles. BR requires 24 hour notice for carriage of spillable wet cell battery operated wheelchairs. In

addition to the above, where space permits, one manually operated folding wheelchair per flight may be stored in the passenger cabin without charge. Where a mobility aid cannot be carried in the passenger cabin BR will provide assistance in disassembling and packaging the aid, unpacking and reassembling the aid, and returning the aid promptly on arrival at the person's destination, all without charge. Passengers are requested to check-in least 3 hours prior to departure time.

(4) Crutches and canes may be retained in the passenger's custody provided they are stowed in accordance with carrier's safety regulations.

(5) If a mobility aid is damaged or lost, the carrier will immediately provide a suitable temporary replacement without charge. If a damaged aid can be repaired, the carrier will arrange, at its expense, for the prompt and adequate repair of the aid and return it to the passenger as soon as possible. If a damaged aid cannot be repaired or is lost and cannot be located within 96 hours after the passenger's arrival, the carrier will, at its discretion, replace it with and identical aid satisfactory to the passenger or reimburse the passenger for the replacement cost of the aid.

(F) Service animals trained to lead the blind and/or assist the deaf

BR accepts for transportation, without charge a properly harnessed service animals trained to lead the blind, and/or assist the deaf, when it accompanies a passenger with impaired vision/hearing dependent upon such service animal. The service animal will be permitted to accompany such passenger into the cabin, but will not be permitted to occupy a seat.

(G) Refusal to transport

BR is not liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule, but such BR will, at the request of the passenger, refund in accordance with rule 90 (refunds).

Note: BR must not refuse passenger onboard unless the passenger’s condition poses a direct threat. For example, BR shall not refuse to provide transportation to a passenger with a disability because the person’s disability results in appearance or involuntary behavior that may offend, annoy, or inconvenience crewmembers or other passengers. In case of denial transportation, BR will permit the passenger travel at a later time (up to 90 days from the date of the postponed travel) at the fare that would have applied to the passenger’s originally scheduled trip without penalty or, at the passenger’s discretion, provide a refund for any unused flights, including return flights. Besides, on passenger’s request, BR must issue a written explanation within 10 days of the request

Rule 25 Refusal to Transport - Limitations of Carriage

(A) Right to refuse carriage
In the reasonable exercise of BR's discretion, BR may refuse to carry passenger or passenger's baggage if BR have notified passenger in writing that BR would not at any time after the date of such notice carry passenger on our flights. In this circumstance passenger will be entitled to a refund. BR may also refuse to carry passenger or passenger's baggage if one or more of the following have occurred or BR reasonably believe may occur;

(1) Such action is necessary in order to comply with any applicable government laws, regulations, or orders;
(2) The carriage of passenger or passenger's baggage may endanger or affect the safety, health, or materially affect the comfort of other passengers or crew;
(3) Passenger's mental or physical state, including passenger's impairment from alcohol or drugs, presents a hazard or risk to yourself, to passengers, to crew, or to property;
(4) Passenger has committed misconduct on a previous flight and BR has reason to believe that such conduct may be repeated;
(5) Passenger has refused to submit to a security check;
(6) Passenger has not paid the applicable fare, taxes, fees or charges;
(7) Passenger does not appear to have valid travel documents, may seek to enter a country through which passenger may be in transit, or for which passenger does not have valid documents, destroy passenger's travel documents during flight or refuse to surrender passenger's travel documents to the flight crew, against receipt when requested;
(8) Passenger presents a ticket that has been acquired unlawfully, has been purchased from an entity other than us or our authorized agent or has been reported as being lost or stolen, is a counterfeit or passenger cannot prove that passenger is the person named in the ticket.
(9) Passenger has failed to comply with the requirements concerning ticket sequence and use or passenger presents a ticket which has been issued or altered in any way, other than by BR or BR's authorized agent or the ticket is multilated;
(10) Passenger fails to observe our instructions with respect to safety or security.

(B) Special assistance
Acceptance for carriage of unaccompanied children, passengers with reduced mobility, pregnant women, persons with illness or other people requiring special assistance is subject to prior arrangement with BR.

(C) Carriage of unaccompanied children

(1) Children under 12 years of age will be accepted for carriage unaccompanied only under the following conditions:
   (a) They are accompanied to the airport at the time of departure by a parent, guardian or responsible adult who shall remain with the child until enplaned and evidence is presented by such parent, guardian or responsible adult that the child will be met at the airport of stopover or destination by another parent, guardian or responsible adult upon deplaning;
   (b) The flight on which space is held is not expected to terminate short of or by-pass the destination due to weather conditions.
   (c) Advance arrangements have been made with the carrier.

(2) Children will not be accepted for unaccompanied transport if the child has not reached his/her 5th birthday.
   Note: In Royal Laurel/Premium Laurel/Business Class on each flight, BR will accept a maximum of only one unaccompanied minor between the ages of 8 through 11.

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† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 35 are effective February 01, 2023 pursuant to Order No. 2021-A-3 of the CTA.

Rule 37 EVA Airways Navigation Canada Surcharge

(A) A navigation surcharge of CAD 15.00 will be collected at the time of ticket issuance to all passengers for travel to/from Canada.
(B) The navigation surcharge will not apply to:
  (1) Passengers transiting Canada where no fare break occurs.
  (2) All fares to/from FSP and YYT/YQY/YHZ/YMQ.
  (3) Passengers who are traveling on a BR free ticket.
  (4) All fares to/from Japan and the U.S. via the Atlantic or Pacific.
  (5) Fares commence Canada and ticket sold in the United States and Canada.
(C) The amount to be charged will be incorporated in the fare calculation shown as a -Q- surcharge by converting to the applicable currency for the country of origin in accordance with the appropriate IATA Rate of Exchange.
(D) The surcharge applies in addition to all other charges and is not subject to any discount.
(E) The navigation surcharge will accrue to EVA Airways when travel to/from Canada is via the services of EVA Airways.

Rule 40 Taxes

Any tax or charge imposed by government or by municipal or other authority, or by the operator of an airport, in respect of a passenger or the use by a passenger of any services or facilities will be in addition to the published fares and charges and shall be payable by the passenger, except as otherwise provided in BR's regulations.

Rule 45 Administrative Formalities - Passports, Visa, Tourist Card

(A) Compliance with regulations
the passenger shall be solely responsible for complying with all laws, regulations, orders, demands and travel requirements of countries to be flown from, into or over, and with BR's rules and instructions. BR shall not be liable for any aid or information given by any agent or employee of BR to any passenger in connection with obtaining necessary documents or visas or complying with laws, regulations, orders, demands, and requirements, whether given in writing or otherwise; or for the consequences to any passenger resulting from his or her failure to obtain such documents or visas or to comply with such laws, regulations, orders, demands, requirements, rules or instructions.

(B) Travel documents
The passenger shall present all exit, entry, health and other documents required by laws, regulations, orders, demands or requirements of the countries concerned. BR reserves the right to refuse carriage of any passenger who has not complied with applicable laws, regulations, orders, demands or requirements or whose documents are not complete. BR is not liable to the passenger for loss or expense due to the passenger's failure to comply with the requirements of this paragraph.

(C) Refusal of entry
Subject to applicable laws and regulations, the passenger agrees to pay the applicable fare whenever BR, on government order, is required to return a passenger to his or her point of origin or elsewhere, owing to the passenger's inadmissibility into a country, whether of transit or of destination. BR may apply to the payment of such fare any funds paid to BR for unused carriage, or any funds of the passenger in the possession of BR. The fare collected for carriage to the point of refusal of entry or deportation will not be refunded by BR.

(D) Passenger responsible for fines, detention costs, etc.
If BR is required to pay or deposit any fine or penalty or to incur any expenditure by reason of the passenger's failure to comply with laws, regulations, orders, demands and travel requirements of the countries concerned or to produce the required documents, the passenger shall on demand reimburse to BR any amount so paid or deposited and any expenditure so incurred. BR may use towards such expenditure any funds paid to BR for unused carriage, or any fund of the passenger in the possession of BR.

(E) Customs inspection
If required, the passenger shall attend inspection of his baggage, checked or unchecked, by customs or other government officials. BR is not liable to the passenger for any loss or damage suffered by the passenger through failure to comply with this

requirement.

(F) Government regulations
BR is not liable if it determines that what it understands to be applicable law, government regulation, demand, order or requirement, requires that it refuse and it does refuse to carry a passenger.

(G) Security inspection
The passenger shall submit to any security checks by government or airport officials or by BR.

Rule 55 Liability of Carriers

(A) SUCCESSIVE CARRIERS
Carriage to be performed under one ticket, or under a ticket and any conjunction ticket issued in connection therewith, is regarded as a single operation.

(B) LAW AND PROVISION APPLICABLE
(1) BR agrees in accordance with article 22(1) of the convention for the unification of certain rules relating to international Transportation by air signed at Warsaw, October 12, 1929 or, where applicable, that convention as amended by the protocol signed at the Hague on September 28, 1955 (the "Convention") that, as to all international carriage or transportation hereunder as defined in the convention:
(a) BR shall not invoke the limitation of liability in Article 22(1) of the convention as to any claim for recoverable compensatory damages arising under article 17 of the convention.
(b) BR shall not avail itself of any defense under Article 20(1) of the convention with respect to that portion of such claim which does not exceed 100,000 Special Drawing Rights ("SDR").
(c) Except as otherwise provided herein, BR reserves all defenses available under the convention to any such claim. With respect to third parties, BR reserves all rights of recourse against any other person, including without limitation, rights of contribution and indemnity.
(2) Where the Warsaw convention system applies, it is understood that carrier's name may be abbreviated in the ticket, the full name and its abbreviation being set forth in carrier's tariffs, and carrier's address shall be the airport of departure shown opposite the first abbreviation of carrier's name in the ticket, and for the purpose of the convention the agreed stopping places (which may be altered by carrier in case of necessity) are those places, except the place of departure and the place of destination set forth in the ticket and any conjunction ticket issued therewith, or shown in carrier's timetable as scheduled stopping places on the passenger's route.
(3) All carriage hereunder and other services performed by each carrier are subject to:
(a) Applicable laws (including national laws implementing the convention or extending the rules of the convention to carriage which is not "international carriage" as defined in the convention), government regulations,

orders, and requirements;
(b) Provisions set forth in the passenger's ticket;
(c) This tariff, general conditions of carriage and applicable fare rules;

(4) (a) Normal carrier limit of liability will be waived for substantiated claims involving loss damage or delay in delivery to mobility aids such as wheelchairs, walkers, crutches, scooters and other mobility aid. When such items have been accepted into the care of the carrier as checked baggage or otherwise.
Note: the liability of carrier for substantiated claims involving the loss of, damage to, or delay in delivery of mobility aids, when such items have been accepted as checked baggage or otherwise, is to be based on the cost of the repair or replacement value of the mobility aid.

(b) In case of damaged or delayed wheelchairs, walkers, crutches, scooters and other mobility aids if a damaged aid can be repaired, carrier will arrange, at its expense, for the prompt and adequate repair of the aid and for its return to the passenger as soon as possible. A temporary replacement will be obtained without undue delay while the passenger's mobility aid is being repaired or returned.

(5) For the purpose of international carriage governed by the Montreal convention, the liability rules set out in the Montreal convention are fully incorporated herein and shall supersede and prevail over any provisions of this tariff which may be inconsistent with those rules.

(C) LIMITATION OF LIABILITY

Except as provided in paragraph (B) above, or other applicable law may otherwise require:

(1) BR is not liable for damage to a passenger or his checked baggage arising out of or in connection with carriage or other services performed by BR incidental hereto, unless such damage is proved to have been caused by the negligence or willful fault of BR and there has been no contributory negligence of the passenger.

(2) BR is not liable for damage directly and indirectly arising out of compliance with laws or government regulations, customs requirement, etc., or from failure of the passenger to comply with same, or out of any cause beyond BR's control.

(3) When issuing tickets exclusively over the lines of other carriers, BR does so only as agent of such other carriers and cannot be held liable for any damages (loss or delay) caused by such other carriers.

(4) The times shown in timetables or elsewhere are

approximate and not guaranteed, and form no part of the contract of carriage as shown on the ticket. BR will not be responsible for errors or omissions, either in timetables or other representations of schedules. Schedules are subject to change without notice and BR assumes no responsibility for passenger damage except BR shall, with due consideration to the passenger's reasonable interests, either:

(a) Carry the passenger on the same or another of its own aircraft, or
(b) Reroute the passenger to the destination by its own scheduled service or the scheduled services of another carrier,
(c) Arrange for involuntary refund in accordance with company regulations.

(5) The passenger shall be solely responsible for complying with all laws, regulations, orders, demands and travel requirements of countries to be flown from, into or over, and with BR's rules and instructions.

(6) The passenger must present all exit, entry, health and other documents required by laws, regulations, orders, demands or requirements of the countries concerned. BR is not liable to the passenger for loss or expense due to the passenger's failure to comply with these provisions.

(7) BR is not liable for loss of or damage to unchecked property unless:

(a) Unchecked carry-on baggage or personal effects are damaged or lost while being under custody of BR;
(b) Clothing is damaged while in the area of the airline's responsibility.

(8) BR's liability for checked baggage is limited in accordance with the relevant Convention governing international air travel unless a higher value has been declared in advance and excess value charges have been paid. The relevant Convention is subject to the provisions of the applicable Warsaw Convention, and the terms of the BR General Conditions of Carriage.

(9) BR's liability shall not exceed the amount of proven damages. BR shall furthermore not be liable for indirect or consequential damages.

(10) Baggage service fees refunds are permitted if passengers have paid for one or more checked baggage(to/from Canada) and checked baggage was delayed, lost or damaged.

(11) BR's liability may be limited for loss of, damage to, or delay in delivery of medicines, orthotics (medical support devices), money, jewelry, silverware, negotiable papers, securities, business/personal documents, spirits, books/manuscripts, optics, keys, publications, blueprints, paintings//works of arts, sound reproduction equipment, business samples, artistic items, irreplaceable items, photographs, business

equipment, natural fur products, antiques, heirlooms, collectibles, artifacts, precious metals/stones, photographic/audio/video equipment and related items, computer hardware/software or electronic components/equipment.

(12) When BR issues a ticket or baggage checks for carriage over the lines of another carrier, BR does so only as agent of such carrier. BR shall not be liable for the death, injury or delay of a passenger or the loss, damage or delay of unchecked baggage, not occurring on its own line, and BR shall not be liable for the loss, damage or delay of checked baggage not occurring on its own line, except that the passenger shall have a right of action for such loss, damage or delay on the terms herein provided against BR, when BR is the first or the last carrier under the agreement to carry. Any exclusion or limitation of liability of BR under these Conditions of Carriage and applicable tariffs shall apply to agents, servants or representatives of BR acting within the scope of their employment and also to any person whose aircraft is used by BR for carriage and his agents, servants or representatives acting within the scope of their employment.

(D) TIME LIMITATIONS ON CLAIMS AND ACTIONS

(1) Notice of claims

As soon as a passenger determines that his/her baggage has been delayed, stolen, wholly lost, partially lost or damaged, please contact BR airport personnel immediately and submit a claim report. Please note claims for delay, ~~stolen~~ or wholly lost baggage must be submitted within twenty-one (21) days (from the day following the day of the baggage claim). Claims for partially lost or damaged baggage must be submitted within seven (7) days (from the day following the day of baggage received)

(2) Limitation of actions

Any right to damages shall be extinguished if an action is not brought within two years reckoned from the date of arrival at the destination, or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped. The method of calculating the period of limitation shall be determined by the law of the court seized of the case.

(E) OVERRIDING LAW

To the extent that any provision contained or referred to herein is contrary to anything contained in the Convention, where applicable and any applicable laws, government regulations, orders or requirements that cannot be waived by agreement of the parties, such provision shall not apply. The invalidity of any provision shall not affect the validity of any other provision.

(F) MODIFICATION AND WAIVER
No agent, servant or representative of carrier has authority to alter, modify or waiver any provision of carrier's regulations.

(G) GROUND TRANSFER SERVICE
(1) BR does not maintain, operate or provide ground transfer services between airports or between airports and city centers.
(2) Any ground transfer service is performed by independent operators who are not and shall not be deemed to be, agents or servants of BR.
(3) Any effort by an employee, agent or representative of BR in assisting the passenger to make arrangements for such ground transfer service shall in no way make the carrier liable for the acts or omissions of such an independent operator.

Rule 60 Reservations

(A) RESERVATION REQUIREMENTS
(1) Reservations are not confirmed until recorded as accepted by carrier or its authorized agent.
(2) As provided in BR's regulations, certain fares may have conditions which limit or exclude the passenger's right to change or cancel reservations.
(3) A passenger who is holding an unused open-date ticket or a portion of that ticket or an EMD for onward travel, or who wishes to change his or her their reservation for another date, will not be entitled to any preferential right to secure a new reservation.

(B) TICKETING TIME LIMITS
If a passenger failed to pay for the tickets (or made credit arrangements with BR) prior to the specified ticketing time limits , BR may cancel the reservation.

(C) CHECK-IN TIME LIMITS/CANCELLATION OF RESERVATION
The passenger must present himself/herself for carriage at airport of departure for check-in at least one hour before the scheduled departure time. If the passenger fails to arrive at the airport of departure by the established time limit or arrive without the proper documents and unprepared for travel, BR will cancel the reserved space. Departure will not be delayed for passengers who arrive too late for check-in formalities to be completed before scheduled departure time. BR is not liable to passengers for loss or expense due to the passenger's failure to comply with these provision.

(D) PERSONAL DATA
The passenger recognizes that personal data had been given to BR for the purpose of making a reservation for carriage and for obtaining ancillary services, facilitating immigration and entry requirements, and making available such data to government authorities. For these purposes the passenger authorizes BR to retain such data and to transmit it to its own offices, other carriers or the providers of such services, in whichever country they may be located.

(E) SEATING
(1) BR does not guarantee to provide any particular seat in the aircraft and the passenger agrees to accept any seat that may be allotted on the flight in the class of service for which the ticket has been issued.

Advance Seat Selection
(2) The passenger may pre-select a seat when booking a fare. However, a fee will be assessed if it is a condition of the fare purchased.

Exception: Persons with specific disabilities who require such a seat to meet a disability-related need will not be charged a seat selection fee.
The advance seat selection fee will be charged per passenger and per each way of travel. It is non-refundable and is valid for the associated ticket of the journey only. This also applies to free seat selection provided as a result of changing to a higher fare, cabin upgrade with miles, and not being able to use the seat selection service you had purchased as a result of BR upgrading you to a superior cabin for operational and aviation safety reasons.

(3) In circumstances where a passenger's seat selection is involuntarily changed, BR will do her best to allocate a seat in the same seat zone. If a replacement seat in the same seat zone cannot be allocated, the passenger is entitled to apply for a refund. For any refund requests due to involuntary reasons, please contact BR's reservations/ticketing centers.

(4) Assignment of Seats to Children under the Age of 14 Years
According to Canadian Transportation Agency (CTA) APPR, for passengers who are travelling on BR operated flights to/from Canada, BR will strive to seat children under age of 14 near their parent, guardian or tutor at no extra charge.

(a) To avoid limited seats on the day of travel, BR would recommend passengers to select seats as soon as they purchase tickets. Passengers purchasing with fare types which cannot make complimentary seat selections during the booking process, please contact BR's Reservations Centers. BR will strive to seat children with an accompanying adult at no extra charge. Passengers must be sure to have bookings of children with adults in the same reservation profile or notify the carrier to do cross-reference in cases of different record existed.

(b) For Economy Class, we will facilitate one accompanying adult with the child in Standard Seat zone, this does not include a particular seat assignment. The proximity requirement depends on the age of the child, as follows:

(i) under the age of 5: in a seat directly adjacent to the accompanying adult

(ii) aged 5 to 11: in the same row and separated by no more than one seat from the accompanying adult

(iii) aged 12 or 13: separated by no more than a row from the accompanying adult

(c) If passengers want to select particular seats, they may consider purchasing seat selection with a fee or purchasing fares types which are complimentary for seat selection.

(d) If it is not possible to arrange a proximity seat when passengers contact our reservations centers, BR will make every effort to facilitate seat assignment at the time of check-in, at the boarding gate or before take-off. However, it is possible that there are limited seats to arrange it when it is close to or on the day of travel. Passengers may contact BR's reservations/ticketing centers to change the booking to another flight on which BR can provide proximity seating, or cancel the booking, all at no extra charge.

(F) CANCELLATION OF CONTINUING SPACE

If a passenger fails to occupy reserved space, the carrier will cancel all other reservations held by such passenger for the downline flight segments in order to utilize the unsold seats or space.

BR is not liable for such cancellation, but will refund in accordance with Voluntary Refund provisions.

Rule 65 Tickets

(A) GENERAL
- (1) A ticket will not be issued and in any case carrier will not be obliged to carry until the passenger has paid the applicable fare or has complied with credit arrangements established by carrier.
- (2) A ticket which has not been validated or which has been altered, mutilated or improperly issued, shall not be valid.
- (3) No person shall be entitled to transportation except on presentation of a valid ticket. Such ticket shall entitle the passenger to transportation only between points of origin and destination and via the routing designated thereon.
- (4) The fare paid shall only be applicable when international travel actually commences in the country of the point of origin shown on the ticket.
- (5) Flight coupons will be honored only in the order in which they are issued, and only if all unused flight coupons and passenger coupons are presented together.
- (6) Tickets are not transferable but carrier is not liable to the owner of a ticket for honoring or refunding such ticket when presented by another person.

(B) VALIDITY
- (1) Normal Fares
  - (a) The period of validity for tickets issued at normal one way, round or circle trip fares will be one year from the date of commencement of travel.
  - (b) If no portion of the ticket is used, the period of validity will be one year from the date of issuance of the ticket.
  - (c) When one or more portions of a ticket involve a special international fare with a shorter period of ticket validity than a normal international fare, the shorter validity applies only to such special fare journey, unless otherwise indicated in the rule governing the fare published in the air tariff.
- (2) Special Fares
  The period of validity for special fares will be the period stipulated in connection with such fares.
- (3) Extension of Ticket Validity
  - (a) Extension of validity for reasons other than Medical, BR may extend the validity of a ticket without additional collection of fare when

the passenger is prevented from traveling within the appropriate period of validity because the carrier:

(i) Cancels flight
(ii) Omits a scheduled stop
(iii) Fails to operate a flight reasonably according to schedule
(iv) Causes a passenger to miss a connection; or
(v) Is unable to provide space for a previously confirmed reservation; or.
(vi) No space available
When a passenger is prevented from traveling within the appropriate period of validity because there is no space at the time he makes application to the carrier, the validity of his ticket will be extended until the first flight on which space is available for the same class of service. The ticket must not be extended for more than seven days. This rule is applicable only to tickets having a validity of one year.

(b) Extension of validity due to passenger's illness
This paragraph does not apply to passengers travelling at group fares which have special provisions for group members who become ill.
(i) Normal fares and special fares having the same period of validity as normal fare tickets.
(aa) When a passenger, after having commenced his journey, is prevented from traveling within the appropriate validity of his ticket due to illness, BR may extend the period of validity of the passenger's ticket until the date he becomes fit again to travel according to a medical certificate.
(bb) If there is no space available for the class of service paid on the day the passenger becomes fit again, BR will extend the validity until the first day such space becomes available from the point where the journey is resumed or from the last connection point, if any.
(cc) When the remaining flight coupons involve one or more stopovers, the validity of the ticket may be extended up to three months from the date shown on the medical certificate.
(dd) The extension of validity will be

made irrespective of any restrictive conditions applicable to the type of fare paid.

(ee) In such circumstances, BR may extend to the same extent the period of validity of tickets of other members of the immediate family traveling with the incapacitated passenger.

(ii) Special Fares

(aa) unless otherwise stated in an applicable rule, when a passenger, after having commenced his journey, is prevented from traveling within the appropriate validity of his ticket due to illness, BR may extend the period of validity of the passenger's ticket until the date of the first available flight after he becomes fit again to travel according to a medical certificate.

(bb) In no case will the validity date be extended later than seven days beyond the date when the passenger becomes fit to travel.

(cc) In such circumstances, BR may extend to the same extent the period of validity of tickets of other members of the immediate family traveling with the incapacitated passenger.

(iii) Accompanying Passengers :
BR may extend the same extent the period of validity of tickets of other members of the immediate family traveling with the incapacitated passenger. This provision applies to both normal and special fares.

(c) Death of passenger enroute

(i) In the event of death of passenger enroute, the validity of tickets of persons accompanying the passenger may be extended until after completion of formalities and religious customs but in no event by more than 45 days from the date of death.

(ii) In the event of the death in the immediate family of a passenger who has commenced travel, the validity of the passenger‘s ticket and those of members of his immediate family accompanying him may be extended until after completion of formalities and religious customs, but in no event by more than 45 days from date of death.

(C) COUPON SEQUENCE AND PRODUCTION OF THE TICKET
Flight/baggage or electronic coupons will be honored in sequence from the place of departure as shown on the passenger coupon. The passenger throughout his journey must retain the passenger coupon and all flight coupons of the ticket not previously

surrendered to carrier. He must, when required, produce the ticket or surrender any applicable portion to carrier.
The ticket may not be valid and the carrier may not honour the passenger's ticket if the first flight coupon, or in the case of an electronic ticket, and electronic coupon, for international travel has not been used and the passenger commences his or her journey at any stopover or agreed stopping place.

(D) NON-TRANSFERABILITY

(1) A ticket is not transferable. BR will not be liable to the person entitled to transportation or to a refund if BR honors or refunds a ticket when it is presented by someone other than the proper person.

(2) BR will not be liable for the destruction, damage or delay of an unauthorized person's baggage or other personal property or the death or injury of such unauthorized persons arising from or in connection with unauthorized use.

(E) WAIVER OF MINIMUM / MAXIMUM STAY REQUIREMENTS

(1) When a ticket is sold at a special fare containing a minimum stay requirement, the minimum stay requirement will be waived on presentation of a death certificate or copy thereof for passengers who are :
   (a) members of the immediate family of a passenger who dies en route.
   (b) other persons actually accompanying a passenger who dies en route.

(2) If a passenger holding a special fare ticket with a minimum-stay requirement desires to commence the return before the expiry of the minimum-stay period owing to the death of an immediate family member not accompanying the passenger, and a death certificate or copy thereof is not immediately available, the passenger will be entitled to a refund of the additional amounts paid to permit earlier return, upon presentation of a death certificate attesting to the death of such family member after the passenger's commencement of travel.

(F) UPGRADING (CHANGING FROM A LOWER TO A HIGHER FARE TICKET)

(1) Before travel commences, a passenger may upgrade to a fare of higher value to travel to any of the carrier's destinations in the world provided travel is in accordance with (2) below.

(2) Passengers upgrading in accordance with 1 above, may do so provided:
   (a) Ticketing and advance purchase requirements of the new fare have been met; and
   (b) Travel is via BR; and
   (c) Reservations have been booked in the appropriate class of service of the new fare; and
   (d) The difference in fares has been paid.

(3) After departure, the passenger holding a ticket for return, circle trip or open jaw travel may upgrade the total fare in accordance with the rules of the fare paid.

(4) The original fare paid (including all additional charges) will be used as a full credit towards the fare for the upgraded journey.

(5) In the event travel at the new fare is subsequently changed and/or cancelled, the higher fee(s) for either the originally purchased or new fare shall be assessed.

(G) OPEN TICKETS

If a ticket or a flight coupon is issued without a specific seat on a flight being reserved in the carrier's reservation system, i.e. left open, space may be later reserved subject to the tariff conditions of the purchased fare and provided space is available on the flight requested.

Rule 75 Currency of Payment

(A) GENERAL

(1) Currency provisions are subject to government regulations and applicable foreign exchange regulations.

(2) Payment in the country of commencement of travel, shall be made in the currency of the country of commencement of travel.

(3) Payment outside the country of commencement of travel, shall be made by converting the total amount to be collected, expressed in the country of commencement of travel, into the currency of the country of payment at the applicable banker's selling rate in effect on the date of the transaction.

(B) REFUND

(1) The amount of refund shall be converted using the applicable Bankers' Selling Rate on the date of the refund except as provided in (B) (2) below.

(2) When the original payment has been made in a currency other than the currency of the country of commencement of transportation, refunds in the same currency as originally tendered will be made at the exchange rate used for the original payment.

(C) VOLUNTARY REROUTING

In the event that voluntary rerouting or cancellation results in the reassessment of the fare:

(1) The fare will be reassessed in the currency of the country of commencement of transportation.

(2) When an additional collection is made in a country other than the country of commencement of transportation, the amount to be collected shall be converted using the applicable Bankers' Selling Rate on the date of the additional collection.

(3) The local currency fares to be used will be those applicable at the time of commencement of transportation.

(4) The IATA Rate Of Exchange to be used will be that applicable at the time of original ticket issuance.

Rule 80 Revised Routings, Failure to Carry and Missed Connections

(A) CHANGES REQUESTED BY PASSENGER

(1) At the passenger's request, carrier will effect a change in the routing (other than the point of origin), carrier(s), class(es) of service, destination, fare or validity specified in an unused ticket, flight coupon(s) or EMD (Electronic Miscellaneous Document), by issuing a new ticket or by endorsing such unused ticket, flight coupon(s) or EMD, provided that:

(a) Such carrier issued the original ticket or EMD; or

(b) Such carrier is the carrier designated in the "via carrier" box, or no carrier is designated in the "via carrier" box, of the unused flight coupon or EMD for the first onward carriage from the point on the route at which the passenger desires the change to commence. However, where the carrier who issued the ticket is designated as carrier for any subsequent onward section(s) and has an office or general agent, who is authorized to make endorsements, at the point on the route where the change is to commence or where the passenger makes his request for such change, the reissuing carrier shall obtain such issuing carrier's endorsement.

(c) Such carrier has received written or telegraphic authority to do so from the carrier entitled, under (a) or (b) above, to effect the change.

(d) When a ticket is presented for rerouting and the only coupons remaining in the ticket are for domestic transportation, such ticket shall not be rerouted for further international carriage.

Note: For the purposes of this paragraph, Canada and the USA are considered one country and Scandinavia is considered one country.

(2) When the rerouting results in a change of fare, the new fare and charges shall be constructed as follows:

(a) Voluntary reroutings of totally unused tickets

(i) When a totally unused ticket is presented for a change of journey, the fare for the new journey shall be assessed based on the fares applicable at the time of commencement of the new transportation and the IATA rate of exchange applicable at the time of

reassessment.

(ii) Unless otherwise specifically provided in the fares rule, for totally unused tickets submitted for rerouting, the period of validity of the new ticket issued in exchange for the unflown coupons will be one year from the new date of commencement of flight travel or if no portion of the ticket is used, one year from the date of new ticket issue.
Example: For a totally unused ticket issued 08JUN07 when such ticket is presented for reissue on 06JUN08, for travel commencing 07JUN08 such ticket will have a validity of 07JUN09 based on the new date of commencement of travel for a ticket with a one year validity.

(b) Voluntary reroutings and reissuance of partially used tickets

(i) General
Whenever a change in the routing, with or without a change in the fare, is required, such tickets must be reissued. withdrawn flight coupons must be annotated 'EXCHANGED' (or another notation to the same effect) across the face. The 'Issued in Exchange For' and the 'Original Issue' boxes of the new ticket must show the relevant data of the original ticket. When all unused coupons of a ticket are being exchanged enter 'EXCHANGED' across the face of the passenger coupon of such documents and attach it to the new ticket.

(ii) Validity of reissued ticket
For partly used tickets, the period of validity of any new ticket issued for the revised routing will be limited to the expiry date that would have been applicable had the new ticket been issued on the date of sale of the original ticket. Hence, the reissued ticket takes on the same expiry date as the original ticket.

(iii) Domestic coupons
When a ticket is presented for rerouting and the only coupons remaining in the ticket are for domestic transportation, such ticket shall not be rerouted for further international carriage. For the purpose of this rule, the term 'domestic' shall be considered as including sectors within the area comprised of Denmark/Norway and Sweden and sectors within the United States and/or Canada.

(iv) Applicable fares

(aa) New fares and charges shall be recalculated from the last fare construction point preceding the point from which the flight coupon(s) will be uplifted (unless flight coupons are being uplifted at a fare breakpoint when the recalculation shall be assessed from such fare break point) to the destination or to the next fare construction point beyond which the original fare calculation remains applicable, provided
- once travel on a fare component has been completed, such fare component may not be used for subsequent rerouting.

(bb) The new fare shall be recalculated from the point of origin/unit origin for the journey subjourney to be travelled when:
- When a OW journey/subjourney is to be converted into a return journey/subjourney or vice versa; provided if travel on a fare component has been completed such fare calculation point shall not be changed.
- For journeys to/from or ticket originally sold in or reissued in the USA/US Territories using fares in effect on the date of original ticket issue.

(cc) All applicable fare construction rules shall apply to the recalculation of the fare for the new routing.

(dd) Additional transportation at the through fare shall not be permitted unless the request has been made prior to arrival at the destination named on the ticket submitted for rerouting.

(ee) When as a result of a rerouting, an additional collection is required, the additional amount to be collected will be assessed as follows:
- the difference between the fare for the original journey and the fare for the new journey will be assessed in the currency of the country of commencement of transportation.
- the fares to be used will be those applicable at the time of commencement of transportation using the IATA rate of exchange applicable at the time of the original transaction.
- when collection is in a country other than the country of commencement of transportation, the amount to be

collected will be the amount in the currency of the country of commencement, converted to the currency of the country of collection at the bankers selling rate (BSR) in effect at the time of rerouting.

(3) Any difference between the fares and charges applicable under sub-paragraph (2), and the fares and charges paid by the passenger, will be collected from the passenger by the carrier accomplishing the rerouting who will also pay to the passenger any amounts due on account of refunds.

(4) The fare for the new journey shall be assessed in the currency of the country of commencement of transportation, using the fares and rate of exchange applicable at the time of commencement of the original travel. The difference between the new and old fare shall be converted to the currency of the country of collection in which the additional amount is to be paid at the banker's selling rate at the time of rerouting.

(5) The expiration date of any new ticket issued for a revised routing will be limited to the expiration date that would have been applicable had the new ticket been issued on the date of sale of the original ticket or EMD.

(6) Time limits on cancellations and charges for late cancellations will be applicable to revised routings requested by passenger.

(7) BR shall have no obligation to accept for any purposes under this rule passenger tickets or related transportation documents issued by a carrier which is in substantial default of its interline obligations or which voluntarily or involuntarily has become the subject of bankruptcy proceedings.

(B) Involuntary reroutings

In the event BR cancels a flight, fails to operate according to schedules, substitutes a different type of equipment or different class of service, or is unable to provide previously confirmed space, or the passenger is refused passage or removed, in accordance with Rule 25 (REFUSAL TO TRANSPORT-LIMITATION OF CARRIAGE) herein, BR will either:

(1) Carry the passenger on another of its passenger aircraft on which space is available; or

(2) Endorse to another carrier or to any other transportation service the unused portion of the ticket for purpose of rerouting; or

(3) Reroute the passenger to destination named on the ticket or applicable portion thereof by its own services or by other means of transportation, and if the fare, excess baggage charges and any applicable service charge for the revised routing is higher than the refund value of the ticket or applicable portions as determined from Rule 90 (REFUNDS) herein, carrier will require no

additional payment from the passenger, but will refund the difference if the fare and charges for the revised routing are lower.

(4) Make involuntary refund in accordance with the provisions of Rule 90 (REFUNDS) herein.

(C) Free baggage allowance

An involuntarily rerouted passenger shall be entitled to retain the free baggage allowance applicable for the type of service originally paid for.

Rule 83 Tarmac Delays (Flights to/from Canada)

If a flight is delayed on the tarmac after the doors of the aircraft are closed for take-off or after the flight has landed, the carrier must provide passengers with the following, free of charge if feasible.

(1) If the aircraft is equipped with lavatories, access to those lavatories in working order;
(2) Proper ventilation and cooling or heating of the aircraft;
(3) If it is feasible to communicate with people outside of the aircraft, the means to do so; and
(4) Food and drink, in reasonable quantities taking into account the length of the delay, the time of day and the location of the airport.

Urgent medical assistance

If a passenger requires urgent medical assistance while the flight is delayed on the tarmac, after the doors of the aircraft are closed for take-off or after the flight has landed, the carrier must facilitate access to that assistance.

Passenger disembarkation

If a flight is delayed 3 hours on the tarmac at the airport in Canada, the carrier must provide an opportunity for passenger to disembark

(1) Three hours after the aircraft doors have been closed for take-off, and
(2) Three hours after the flight has landed, or at any earlier time if it is feasible.

Take-off imminent

However, a carrier is not required to provide an opportunity for passengers to disembark if it is likely that take-off will occur less than three hours and 45 minutes after the doors of the aircraft are closed for take-off or after the flight has landed and the carrier is able to continue to provide the standard of treatment as above.

Priority disembarkation

A carrier that allows passengers to disembark must, if it is feasible, give passengers with disabilities and their support person, service animal or emotional support animal, if any, the opportunity to disembark first.

Exceptions

This section does not apply if providing an opportunity for passengers to disembark is not possible, including if it is not possible for reasons related to safety and security or to air traffic or customs control.

Rule 85 Schedules, Delays and Cancellations†

(A) Schedules

(1) BR undertakes to use its reasonable efforts to carry passenger and his or her baggage with reasonable dispatch and to adhere to published schedules in effect on the date of travel provided that the flight times shown in the timetables or elsewhere shall be just scheduled but not guaranteed and do not form part of the contract of carriage with BR.
BR may change any schedule of a flight without any prior notice and shall not be responsible for any trouble in respect of connection of the passenger and/or his or her baggage with any other flight because of the change.

(2) Before accepting passenger's booking, BR will notify the passenger of the scheduled flight time in effect as of that time, and it will be shown on the passenger's ticket. It is possible that BR may need to change the scheduled flight time subsequent to issuance of the passenger's ticket. If the passenger provides BR with contact information, BR will endeavor to notify the passenger of any such changes. If, after the passenger purchases his or her ticket, BR makes a significant change to the scheduled flight time, which is not acceptable to the passenger, and BR is unable to book the passenger on an alternate flight which is acceptable to the passenger, he/she will be entitled to a refund in accordance with involuntary refunds rule.

(B) Cancellation, changes of schedules outside BR's control or within BR's control but required for safety purposes

(1) BR will provide alternate arrangements as set out in APPR.

(2) If the passenger chooses not to travel, BR will provide an involuntary refund in accordance with Rule 90- Refunds

(C) Cancellation, changes of schedules within BR's control and not required for safety purposes

(1) BR will provide alternate arrangements as set out in APPR.

(2) If the passenger chooses not to travel, BR will provide an involuntary refund in accordance with Rule 90- Refunds.

(3) If a passenger is informed 14 days or less before the departure time on their original ticket that the arrival of their flight at the destination that was indicated on their ticket will be delayed, the carrier will provide the compensation for inconvenience pursuant to APPR if requested within one year of the delay and cancellation.

(D) Compensation

(1) If the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by three hours or more due to a flight irregularity within BR's control and not for safety purpose, BR will provide

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 85 are effective September 08, 2022 pursuant to Order No. 2021-A-3 of the CTA.

compensation in accordance with APPR provided the flight operated by BR.

(2) A passenger is not eligible for delay or cancellation compensation under APPR if:

(a) the passenger was delayed at arrival for reasons outside BR's control or required for safety purposes; or

(b) the passenger has been paid denied boarding compensation for the same event; or

(c) the passenger was informed of the cancellation or delay more than 14 days before the scheduled departure time; or

(d) the passenger did not submit his/her claim for compensation under APPR within one year of the cancellation or delay.

Rule 86 Denied Boarding Compensation (Applicable to/from Canada)†

Denied boarding occurs when a passenger has a valid ticket for a flight, but is not allowed to occupy a seat on board the aircraft because the number of passengers who have checked in, have proper documentation and are at the gate on time is greater than the number of available seats that can be occupied.

(A) Requesting volunteers on denied boarding
Before denied boarding to a passenger for reasons within BR's control or required for safety, BR will look for volunteers to give up their seat.
A notice will be displayed at the airport ticket/check-in counter and boarding locations for that flight, soliciting passengers to volunteer for denied boarding. The volunteer passenger will have to sign a paper of volunteering and receive a written confirmation of any benefit provided by BR before the flight departs.

(B) Involuntary denied boarding
In the event there are not enough volunteers, BR will select passengers who will be denied boarding, giving priority to passengers for boarding in the following order:
(a) An unaccompanied minor;
(b) A person with a disability and their support person, service animal, or emotional support animal, if any
(c) A passenger who is travelling with family members; and
(d) A passenger who was previously denied boarding on the same ticket.

(C) Refunds
Passengers who have been denied boarding involuntarily because of events within BR's control or within BR's control but required for safety purposes selected no longer to travel, BR will provide an involuntary refund.

(D) Compensation
(1) Any passenger who is denied boarding for a reason that is within BR's control and is not required for safety - for example, commercial overbooking – would be entitled to compensation in accordance with APPR.
(2) A passenger is not eligible for denied boarding compensation if:
(a) the passenger was denied boarding for reasons outside BR's control or for reasons within BR's control but required for safety purposes, such as a smaller capacity aircraft was substituted for safety or operational reasons; or
(b) the passenger has not fully complied with BR's ticketing, check-in, and reconfirmation requirements, or not being acceptable for transportation under

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 86 are effective September 08, 2022 pursuant to Order No. 2021-A-3 of the CTA.

BR's usual rules and practices as rule 25 right to refuse carriage ;or

(c) a passenger has been offered accommodations in a section of the aircraft other than that specified on his/her ticket, at no extra charge. (a passenger seated in a section for which a lower fare is charged must be given appropriate refund.)

(3) Method of payment
BR will provide the compensation to the passenger as soon as it is operationally feasible, but not later than 48 hours after the time of the denial of boarding. If it is not possible to provide the compensation before the boarding time of the flight reserved as part of alternate travel arrangements, BR must provide the passenger with a written confirmation of the amount of the compensation that is owed.

(4) Compensation for inconvenience
BR is required to provide compensation in the form of money, unless
(a) It offers compensation in another form that has a greater monetary value than the minimum monetary value of the compensation that is required under these regulation;
(b) The passenger has been informed in writing of the monetary value of the other form of compensation;
(c) The other form of compensation does not expire; and
(d) The passenger confirms in writing that they have been informed of their right to receive monetary compensation and have chosen the other form of compensation.

Rule 87 Denied Boarding Compensation (Applicable from US)†

Denied boarding occurs when a passenger has a valid ticket for a flight, but is not allowed to occupy a eat on board the aircraft because the number of passengers who have checked in, have proper documentation and are at the gate on time, is greater than the number of available seats that can be occupied.

(A) Requesting volunteers on denied boarding

Before denied boarding to a passenger for reasons within BR's control or required for safety, BR will look for volunteers to give up their seat. A notice will be displayed at the airport ticket/check-in counter and boarding locations for that flight, soliciting passengers to volunteer for denied boarding. The volunteer passenger will have to sign a paper of volunteering and receive a written confirmation of any benefit provided by BR before the flight departs.

(B) Involuntary denied boarding

If there are not enough volunteers, other passengers may be denied boarding involuntarily in accordance with the following boarding priority of BR:

(a) Passenger holding free or reduced fare tickets entitled to firm booking, issued by other airline.
(b) Passenger holding free or reduced fare tickets entitled to firm booking, issued by BR.
(c) Passenger other than airline employees holding free or reduced fare tickets entitled to firm booking, with the exception of government inspectors or checkers.
(d) Revenue passengers (excluding volunteers) by considering lowest fare-type passenger first and highest fare-type passenger last.
(e) Government inspectors or checkers.
(f) Firm travel company employees whose movement is a high degree of urgency.

(C) Compensation for denied boarding

(1) Any passenger who is denied boarding for a reason that is within BR's control and is not required for safety - for example, commercial overbooking – would be entitled to compensation in accordance with US DOT rules.

(2) A passenger is not eligible for denied boarding compensation if:

(a) the passenger was denied boarding for reasons outside BR's control or for reasons within BR's control but required for safety purposes, such as a smaller capacity aircraft was substituted for safety or operational reasons; or
(b) the passenger has not fully complied with BR's ticketing, check-in, and reconfirmation requirements, or not being acceptable for transportation under BR's usual rules and practices as rule 25 right to refuse carriage; or

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 87 are effective September 08, 2022 pursuant to Order No. 2021-A-3 of the CTA.

(c) the passenger has been offered accommodations in a section of the aircraft other than that specified on his/her ticket, at no extra charge. (A passenger seated in a section for which a lower fare is charged must be given an appropriate refund.); or

(d) BR is able to place the passenger on another flight or flights that are planned to reach his/her final destination within one hour of the scheduled arrival of the original flight.

(3) Method of payment

BR will give each passenger who qualifies for denied boarding compensation, a payment by check or draft for the amount specified above, on the day and place the involuntary denied boarding occurs. However, if BR arranges alternate transportation for the passenger's convenience that departs before the payment can be made, the payment will be sent to the passenger within 24 hours. The passenger may, however, refuse all compensation and bring private legal action.

(4) Passenger's options

Acceptance of the compensation relieves BR from any further liability to the passenger caused by its failure to honor the confirmed reservation. however, the passenger may decline the payment and seek to recover damages in a court of law or in some other manner.

Rule 90 Refunds†

(A) General

(1) In case of refund, whether due to failure of BR to provide the accommodation called for by the ticket, or due to voluntary change of arrangements by the passenger, the conditions and amount of refund will be governed by this tariff.

(2) Refund by BR for an unused ticket/flight coupon/Electronic Miscellaneous Document (EMD) will be made to the person named as the passenger in such transportation document unless, at the time of purchase, the purchaser designates on the ticket/EMD another person to whom refund shall be made in such a case, refund will be made to persons so designated. BR will not be liable to the true passenger for another refund.

Exception: In accordance with paragraph (D) of this rule, refund of a ticket/EMD which has been issued against a credit card will be made only to the credit card account of the person to whom such credit card has been issued.

The refund will be made only upon delivery of the passenger coupon and all unused flight coupons of the ticket/EMD to BR.

(3) BR will refuse to refund any ticket/EMD that has been presented to government officials of a country or to the carrier as evidence of intention to depart from a country, unless the passenger establishes to the carrier's satisfaction that he/she has permission to remain in that country or that he/she will depart on another carrier or conveyance.

(4) Refund will be made provided that the unused coupons are surrendered to BR not later than one year after the expiry date of the validity of the ticket.

(5) The refund service charge is subject to the governing fare rule and/or local practice of original issuing office.

(6) BR shall make all or any individual refunds upon written request, through its general accounting offices of regional sales or accounting offices, through BR's call centers, at certain airports, or on its transactional websites.

(B) Currency

All refunds will be subject to government laws, rules, regulations or orders of the country in which the ticket was originally purchased and of the country in

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 90 are effective September 08, 2022 pursuant to Order No. 2021-A-3 of the CTA.

which the refund is being made. Subject to the aforementioned provisions, refunds will be made in:
(1) The currency in which the fare was paid;
(2) The currency of the country where the refund is made;
(3) The currency of the country in which the ticket was purchased.

If the currency of refund is different than the currency of original payment, the refund will be calculated in the currency of original payment and converted into an equivalent amount in the currency of refund as outlined in rule 75 (Currency of Payment).

(c) Involuntary Refunds

(See also rule 80 (Rerouting), rule 85 (Schedules, Delays and Cancellations) and rule 86/87 (Denied Boarding Compensation)

(1) As used herein, the term "Involuntary Refund" means a refund of an unused ticket or portion thereof or an unused electronic miscellaneous document where carriage is refused because of:
  (a) Flight cancellation;
  (b) Flight schedule change;
  (c) Over or under carriage;
  (d) Offloading;
  (e) Misconnection;
  (f) Safety of legal reasons;
  (g) Condition or conduct of passenger.

(2) Involuntary refunds will be computed as follows:
  (a) When no portion of the ticket/EMD has been used, the amount of refund shall equal to the fare paid.
  (b) When a portion of the trip has been made, the amount of refund will be either:
    (i) An amount equal to the one way fare less the same rate of discount, if any, that was applied in computing the original one way fare and charges applicable to the unused transportation from the point of termination to the destination or stopover point named on the ticket or to the point at which transportation is to be resumed, via:
      (aa) The routing specified on the ticket, if the point of termination was on such routing; or
      (bb) The routing of any carrier operating between such points, if the point of termination was not on the routing specified on the ticket. In such case, the amount of refund will be based on the lowest fare applicable between such points.

    or

    (ii) The difference between the fare paid and the fare for the transportation used or

to be used whichever is higher.
Exception: When a passenger holds a ticket for a higher class of service and is required by the carrier to use a lower class of service on any portion of such carriage, the amount refunded will be as follows:

(aa) Applicable to one way (OW) fares:
The difference between the fare for the higher class of service and the corresponding fare for the lower class of service between the points where the lower class of service is used.

(bb) Applicable to round trip (RT)/circle trip (CT)/open jaw (OJ) fares:
The difference between half of the RT/CT/OJ fare for the higher class of service and half of the corresponding RT/CT/OJ fare for the lower class of service between the points where the lower class of service is used.

(D) Voluntary Refunds

(1) As used herein, the term "Voluntary Refund" shall mean any refund to a passenger other than involuntary refunds as described in paragraph (C) above.

(2) Voluntary refunds will be made only by the carrier which originally issued the ticket or its authorized agent.

(3) If no portion of a ticket has been used, the refund will be full amount of the fare paid less any applicable penalties.

(4) If a portion of the ticket has been used, the refund will be an amount equal to the difference between the fare paid and the applicable fare for travel between the points for which the ticket has been used, less any applicable penalties.

Rule 114 Interline Baggage Acceptance

Part I
Interline baggage rules for Canada and the United States

(A) Applicability
This rule is applicable to all interline itineraries issued on a single ticket whose origin or ultimate ticketed destination is in Canada or the United States. it establishes how BR will determine which carrier's baggage rules apply to any passenger's entire interline itinerary.

(B) General
For the purposes of interline baggage acceptance:
(1) The carrier whose designator code is identified on the first segment of the passenger's interline ticket will be known as the selecting carrier.
(2) Any carrier who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket will be known as a participating carrier.

(C) Baggage rule determination by selecting carrier
(1) Checked baggage
The selecting carrier will:
(a) Select and apply its own baggage rules as set out in its tariff to the entire interline itinerary; or
(b) Select the most significant carrier, as determined by IATA Resolution 302 and conditioned by the Canadian Transportation Agency, in order for that carrier's baggage rules, as established in its tariff, to apply to the entire interline itinerary.
The carrier identified by means of a) or b) will be known as the selected carrier.
(2) Carry-on baggage
Each operating carrier's carry-on baggage allowances will apply to each flight segment in an interline itinerary. Notwithstanding, the carry-on baggage charges that will apply to the entire interline itinerary will be those of the selected carrier.

(D) Baggage rule application by participating carrier
where BR is not the selected carrier on an interline itinerary but is a participating carrier that is providing transportation to the passenger based on the ticket issued, BR will apply as its own the baggage rules of the selected carrier throughout the interline itinerary.

(E) Disclosure of baggage rules
Summary page at the end of an online purchase and e-ticket disclosure
(1) For baggage rules provisions related to a passenger's 1st and 2nd checked bag and the passenger's carry-on baggage (i.e. the passenger's "standard" baggage allowance), when the carrier

sells and issues a ticket for an interline itinerary, it will disclose to the passenger on any summary page at the end of an online purchase and on the passenger's itinerary/receipt and e-ticket at the time of ticketing the baggage information relevant to the passenger itinerary as set out in paragraph 2 below. The disclosed information will reflect the baggage rules of the selected carrier.

(2) The carrier will disclose the following information:
- (a) Name of the carrier whose baggage rules apply;
- (b) Passenger's free baggage allowance and/or applicable fees;
- (c) Size and weight limits of the bags, if applicable;
- (d) Terms or conditions that would alter or impact a passenger's standard baggage allowances and charges (e.g. frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card);
- (e) Existence of any embargoes that may be applicable to the passenger's itinerary; and,
- (f) Application of baggage allowances and charges (i.e. whether they are applied once per direction or if they are applicable at each stopover point).

(3) The carrier will provide this information in text format on the passenger's e-ticket confirmation. Any fee information provided for carry-on bags and the first and second checked bag will be expressed as specific charges (i.e., not a range).

Web site disclosure

The carrier will disclose on its web site, in a convenient and prominent location, a complete and comprehensive summary of all the carrier's own baggage rules, including information concerning:

(a) The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;
(b) The number of checked and unchecked passenger bags that can be transported and the applicable charges;
(c) Excess and oversized baggage charges;
(d) Charges related to check in, collection and delivery of checked baggage;
(e) Acceptable and charges related to special items, e.g. surf boards, pets, bicycles, etc.;
(f) Baggage provisions related to prohibited or unacceptable items, including embargoes;
(g) Terms or conditions that would alter or impact the baggage allowances and charges applicable to passengers (e.g. Frequent flyer status, early check in, pre-purchasing baggage allowances with a particular credit card); and,
(h) Other rules governing treatment of baggage at stopover points, including passengers subject to

special baggage allowances or charges etc.

(F) Definitions

"Airline designator code"

An identification code comprised of two-characters which is used for commercial and traffic purposes such as reservations, schedules, timetables, ticketing, tariffs and airport display systems. airline designators are assigned by IATA. When this code appears on a ticket, it reflects the carrier that is marketing the flight, which might be different from the carrier operating the flight.

"Baggage rules"

The conditions associated with the acceptance of baggage, services incidental to the transportation of baggage, allowances and all related charges. For example, baggage rules may address the following topics:

- The maximum weight and dimensions of passenger bags, if applicable, both checked and unchecked;
- The number of checked and unchecked passenger bags that can be transported and the applicable charges;
- Excess and oversized baggage charges;
- Charges related to check-in, collection and delivery of checked baggage;
- Acceptance and charges related to special items, e.g. surfboards, pets, bicycles, etc;
- Baggage provisions related to prohibited or unacceptable items, including embargoes;
- Terms or conditions that would alter or impact the baggage allowances and charges applicable to passengers (e.g. frequent flyer status, early check-in, pre-purchasing baggage allowances with a particular credit card); and,
- Other rules governing treatment of baggage at stopover points, including passengers subject to special baggage allowances or charges, etc.

"Interline agreement":

An agreement between two or more carriers to co-ordinate the transportation of passengers and their baggage from the flight of one air carrier to the flight of another air carrier (through to the next point of stopover).

"Interline itinerary":

All flights reflected on a single ticket involving multiple air carriers. Only travel on a single ticket is subject to the agency's approach provided the origin or the ultimate ticketed destination is a point in Canada/USA.

"Interline travel":

Travel involving multiple air carriers listed on a single ticket that is purchased via a single transaction.

"Single ticket":

A document that permits travel from origin to destination. It may include interline/code-share and intra-line segments. It may also include end-to-end combinations (i.e., standalone fares that can be bought separately but combined together to form one price).

"Summary page at the end of an online purchase":
A page on a carrier's web site which summarizes the details of a ticket purchase transaction just after the passenger has agreed to purchase the ticket from the carrier and has provided a form of payment.

"Ultimate ticketed destination":
In situations where a passenger's origin is a non-Canadian/US point and the itinerary includes at least one stop in Canada/USA, as well as at least one stop outside Canada/USA. If the stop in Canada/USA is the farthest checked point and the stop is more than 24 hours, the agency would consider the ultimate ticketed destination to be Canada/USA.

Carrier definitions (various)

"Down line carrier ":
Any carrier, other than the selecting carrier, who is identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

"Marketing carrier":
The carrier that sells flights under its code.

"Most significant carrier (MSC)":
Is determined by a methodology, established by IATA (Resolution 302), which establishes, for each portion of a passenger's itinerary where baggage is checked through to a new stopover point, which carrier will be performing the most significant part of the service. For travelers under the Resolution 302 system, the baggage rules of the MSC will apply. For complex itineraries involving multiple checked baggage points, there may be more than one MSC, resulting in the application of differing baggage rules through an itinerary.

"Most significant carrier (MSC)-IATA Resolution 302 as Conditioned by the agency":
In this instance, the MSC is determined by applying IATA Resolution 302 methodology as conditioned by the agency. The agency's reservation has stipulated that only a single set of baggage rules may apply to any given interline itinerary. The aim of the agency's reservation is to allow the selecting carrier to use the MSC methodology to determine which carrier's baggage rules apply to an international interline itinerary to or from Canada/USA, while reinforcing the role of tariffs in the determination of which carrier's rules apply.

"Operating carrier":
The carrier that operates the actual flight.

"Participating carrier(s)":

Includes both the selecting carrier and down line carriers who have been identified as providing interline transportation to the passenger by virtue of the passenger's ticket.

"Selected carrier":
The carrier whose baggage rules apply to the entire interline itinerary.

"Selecting carrier":
The carrier whose designator code is identified on the first segment of the passenger's ticket at the beginning of an itinerary issued on a single ticket whose origin or ultimate destination is in Canada/USA.

Part II
Interline baggage rules for countries/regions other than Canada and the United States unless otherwise specified, IATA Resolution 302 is applied.

Rule 115 Baggage

(A) Applicability
This rule applies to intraline (online) transportation of baggage and interline transportation of baggage where BR is selected to apply the baggage rules to an entire interline itinerary. When BR is the selecting carrier, BR's own baggage rules will be applied for the entire interline itinerary.

(B) General conditions of acceptance of checked and unchecked baggage
The carrier will accept for transportation as baggage, any good that is necessary or appropriate for the wear, use, comfort, or convenience of the passenger for the purpose of the trip, subject to the following:

(1) Checked baggage

(a) Once the carrier takes possession of the passenger's checked baggage, the carrier will issue a baggage identification tag for each piece of checked baggage. A portion of this tag will be provided to the passenger and each bag will be affixed with the corresponding remaining portion of the tag.

(b) Checked baggage will be carried on the same aircraft as the passenger unless the baggage is delayed or the carrier decides that it is impractical to carry the baggage on the same aircraft. In case of delay, the carrier will take necessary steps to inform the passenger on the status of the baggage, ensure the passenger has their incidentals covered or an overnight kit is provided as practicable and arrange to deliver the baggage to the passenger as soon as possible unless applicable laws require the presence of the passenger for customs clearance.

(c) Bags exceeding the 32 KG (70 LB) weight limit must be repacked or will not be accepted for carriage. Some special items over 32 KG (70 LB) such as medical equipment, mobility aids (electric wheelchairs), pets, musical instruments, sporting equipment, camera equipment or household items should inform the reservation office in advance for approval at least 48 hours ahead of departure. Bags over 45 KG (100 LB) and the total dimensions of 292 CM (115 IN) width plus height plus length cannot be accepted as checked baggage.

Exception 1: For pets transportation, the weight less than 50 KG (110 LB) can be accepted as checked baggage. The transportation for pet over 50 KG (110 LB) must be subject to EVA AIR'S approval.

Exception 2: For sporting equipment, the total dimensions more than 292 CM (115 IN) can be accepted as checked baggage which must be subject to EVA AIR'S approval.

(2) Unchecked baggage (carry-on baggage)

(a) Unchecked baggage must be within the carrier's size and weight limits to be taken onboard the aircraft.

(b) Unchecked baggage must fit under the seat located in front of the passenger or in the enclosed storage compartment in the passenger cabin of the aircraft.

(c) If a passenger wishes to take fragile, bulky bag and/or musical instruments, etc., into the cabin, he/she may be permitted to do so provided the required number of additional seats are reserved in advance and are paid for. This is so called cabin baggage (CBBG). The passenger downloads cabin baggage declaration form from BR website, filling in and faxing the form to BR local reservation office. CBBG service should be made at least 48 hours prior to the scheduled departure by a BR agent. CBBG may only be confirmed to the passenger after receipt of confirmation from headquarters. The request to headquarters must contain the type of baggage and contents number of pieces weight and dimensions baggage in the passenger cabin, either package or baggage container is available, may be loaded directly on the seat(s) in quantities of maximum 70 KG (154 LB) per seat.

(d) Each operating carrier's carry-on baggage allowances will apply per flight segment.

(C) Free baggage allowance

The passenger is entitled to carry free of charge checked and unchecked baggage as specified and subject to the conditions and limitations set out in the table below:

(1) Checked baggage

Itinerary including flights operated by EVA AIR or the most significant carrier (MSC) determined by EVA AIR only. The baggage allowance depends on the airport and the destination.

Table A -

When applying EVA AIR/UNI AIR fares as specified below:

Type of Service	Fare	Long-haul (To/from Area 1, Area 2, South West Pacific)	Short-haul (To/from Area 3 except South West Pacific)
Business/ Premium Laurel/ Royal Laurel	C-/J-/D- Z-/I-/R-	2 Pieces, each baggage shall not exceed 32 KG (70 LB)	2 Pieces, each baggage shall not exceed 32 KG (70 LB)
Premium Economy	K-/L-/T-/P- U-/E-	2 Pieces, each baggage shall not exceed 23 KG (50 LB)	2 Pieces, each baggage shall not exceed 23 KG (50 LB)
Economy	Y-/B- M-/H-/Q- X-/N-	2 Pieces, each baggage shall not exceed 23 KG (50 LB)	2 Pieces, each baggage shall not exceed 23 KG (50 LB)
	S-/W-/V- G-	2 Pieces, each baggage shall not exceed 23 KG (50 LB)	1 Piece, each baggage shall not exceed 23 KG (50 LB)
	A-	1 Piece, each baggage shall not exceed 23 KG (50 LB)	1 Piece, each baggage shall not exceed 23 KG (50 LB)
*Infant not entitled to a seat (all classes)	1 Piece with same weight of baggage allowance as an adult traveling class.		

Table B –

When applying fares other than EVA AIR/UNI AIR fares

Type of Service	Long-haul (To/from Area 1, Area 2, South West Pacific)	Short-haul (To/from Area 3 except South West Pacific)
First/ Business/ Premium Laurel/ Royal Laurel	2 Pieces, each baggage shall not exceed 32 KG (70 LB)	2 Pieces, each baggage shall not exceed 32 KG (70 LB)
Premium Economy	2 Pieces, each baggage shall not exceed 23 KG (50 LB)	2 Pieces, each baggage shall not exceed 23 KG (50 LB)
Economy	2 Pieces, each baggage shall not exceed 23 KG (50 LB)	1 Piece, each baggage shall not exceed 23 KG (50 LB)
*Infant not entitled to a seat (all classes)	1 Piece with same weight of baggage allowance as an adult traveling class.	

*The sum of the three dimensions of each piece should not exceed 158 CM (62 IN)

Note:
(a) In the case of code-share, passengers are advised that the baggage rules applicable to their transportation are those of the carrier identified on passenger's ticket and not of the carrier operating the flight.
(b) Free/reduced (ID/AD/DG/GE/RG/DM) fares are subject to BR's regulations and approval.

Extra baggage allowance for Infinity Mileagelands Diamond/ Gold/Silver members and other Star Alliance members

Card Tier	Extra Baggage Allowance		
	Business/Premium Laurel/ Royal Laurel	Premium Economy	Economy
Diamond/Gold Card (recognized as Star Alliance-Gold status)	1 Piece (32 KG or 70 LB)	1 Piece (23 KG or 50 LB)	1 Piece (23 KG or 50 LB)
*Silver Card (recognized as Star Alliance-Silver status)			
Star Alliance Gold members with partner airlines (other than EVA)			
Star Alliance Silver members with partner airlines (other than EVA)	No additional allowance		
* The extra baggage allowance is for Infinity Mileagelands Silver Card members when traveling on EVA AIR operating sectors only. No extra baggage allowance is allowed for other carriers.			

(2) Unchecked baggage (carry-on baggage)
the allowance states below apply to EVA AIR operated flights. Each passenger(except an infant) will be allowed the following cabin baggage allowance:

Cabin Class	Allowance	Dimensions
C Class	2 Pieces 7 KG (15 LB) per piece	The maximum combined linear measurement (length plus height plus width) of carry-on bags must not exceed 23 x 36 x 56 CM (9 x 14 x 22 IN) or 115 CM (45 IN). These dimensions include wheels, handles and side pockets.
Other Class	1 Piece 7 KG (15 LB) per piece	
Infant not occupy seat	No	No

** If the flight is operated by an EVA AIR partner Airline, the allowance may vary.**

Free carry-on items
In addition to the hand-carry baggage, each passenger may carry, without additional charge (subject to local country specific restrictions, if any), one of the Following free carry-on items or an item or similar size:

A LAPTOP COMPUTER* OR

A PURSE OR

A SMALL BACKPACK OR

A BRIEFCASE OR

A CAMERA CASE

* A laptop in thin satchel-style laptop bag is considered to be a personal item. A laptop in a larger laptop bag will be counted as part of a guest's carry-on allowance.
The maximum combined linear measurement (length x height x Width) of carry-on items must not exceed 40 x 30 x 10 CM (16 X 12 x 4 IN) or 80 CM (32 IN). These dimensions include wheels, handles and side pockets. If a passenger's item exceeds the total dimension of 80 CM (32 IN), it will be counted as part of standard carry-on baggage allowance.
Ground staff should require the passenger to check in either the carry-on bag or the carry-on item.
The following items are not counted toward one/two bag and one personal item limit:
Reasonable quantity of outer garment (coat, hat, scarf, Etc.), rain gear (umbrella, raincoat), reading material, food, drink, camera or small binoculars and other personal belongings.
A limited amount of duty-free merchandize above items should be suitable for placing in the closed overhead bin, closet without "no stowage below coat" sticker or under the passenger's seat. If passengers put free carry-on items in the seat pocket, it should be inside of the vertical line from seat back to floor and not allow impeding evacuation in any condition. Passengers are also permitted to carry very small bags on their shoulders or waists. Recommend passengers to hand carry their laptop computers and small cameras with them onboard.

Special items
Because baggage nature is not suitable for check-in or meet personal requirement, special items may be carried into cabin. Some of special items are not loaded in closed overhead bin, closet without "no stowage below coat" sticker or under the passenger's seat and may be regarded as cabin Baggage (CBBG).

(a) Infants
one infant's carrying basket or fully collapsible stroller or push chair or car seat (it may be loaded in cargo compartment if there is no stowing space available in cabin). Napkins, feeding bottle and infant's food for consumption in cabin, provided the total weight of such articles does not exceed 5 KG (11 LB).

Invalids (incapacitated passengers) who depend on such wheelchair/crutches/braces/prosthetic device/ any assistive device.

In addition to the above allowance, the following items are allowed to carry without additional charge.

(b) Blind/deaf passengers who depend on such a dog and guide dog trainer "guide dog" is allowed to carry without additional charge.

(c) Medicine/medical equipment or supplies including transplanted organ must comply with dangerous goods regulation and get company doctor's instruction in advance. If a passenger brings blood for transportation, he/she needs to prepare non-infectious certificate from related clinical laboratory in advance.

(d) Fragile items such as glass, china and liquors etc. For safety reason, EVA AIR does not allow non-packed glass products onboard.

(e) Woodcarving/bone ash can
These items are permitted to be loaded in closed overhead bin or closet without "no stowage below coat" sticker. However, when non-regular size of woodcarving or bone ash can regard as CBBG, the items should be packed into a square box.

(f) Musical instrument
Checked baggage
(i) Musical instruments are handled as normal baggage, if the weight/dimension/piece exceeds the free baggage allowance, passenger needs to pay excess baggage fee.
(ii) Musical instruments carried as check-in baggage must be kept inside sturdy and protective hard cases. Musical instruments in soft bags (GIG BAGS) will not be accepted.
(iii) Large-sized musical instruments such as double bass and cellos are accepted as checked baggage only if they cannot be accommodated in cabin. If the dimension and weight of the musical instrument can be accepted as cabin baggage (CBBG), passenger can purchase an extra seat for storing it in cabin instead of checking it in.
(iv) Passengers are required to sign limited release tags for all checked musical instruments due to their fragile nature.
Carry-on baggage
(i) Guitars or other small musical instruments (like violins, violas, flutes, clarinets, erhus or trombones etc.) can be accepted as free carry-on baggage items. Each passenger is allowed to hand carry one small musical instrument onboard only.
(ii) Musical instruments should be stored in hard cases with rounded edges. These items can be stowed properly in the overhead bins or under the seats, based on available space at the time of boarding. With the exception of certain disability assistance devices overhead bins or under seat stowage space is available to all passengers for their carry-on baggage on a "first come, first

served" basis.

(iii) Passenger can purchase an extra seat for storing it in cabin instead of stowing it in the overhead bin or under the seat.

(iv) If there is no stowage space in cabin, the musical instrument will have to be checked-in.

Cabin baggage (CBBG)

(i) If the weight and dimension of the musical instruments are complied with cabin baggage (CBBG) regulation, passenger can purchase an extra seat for storing it in cabin.

(ii) If passenger is purchasing an extra seat for passenger's musical instrument as cabin baggage (CBBG), please pre-advise EVA AIR no later than 48 hours prior to flight departure.

(iii) 3/4 double basses and cellos are required the purchase of flight tickets if accepted as cabin baggage or must be checked.

Due to temperature variations, expansion and contraction of the neck of stringed instruments may occur, passengers are advised to have the strings loosened to avoid damage.

(g) Valuable items

(h) Bulky baggage

Note:

(a) If a passenger brings the maximum number of bags permitted and/or the maximum weight allowed for each bag or the maximum dimensions permitted for each checked or carried on bag, the passenger will be subject to the excess baggage charges set out in the chart in paragraph (E).

(b) The passenger's name and point of contact must appear on the baggage. It is recommended that the name and point of contact also be included inside the baggage.

(D) Collection and delivery of baggage

(1) The passenger has the right to retrieve his or her baggage without delay.

(2) Only the passenger who was given a baggage identification tag when the carrier took possession of the baggage is entitled to accept delivery of the baggage.

(3) If the passenger claiming the checked baggage is unable to produce his/her portion of the baggage identification tag and identity the baggage by means of its baggage identification tag, the carrier must receive satisfactory proof that the baggage belongs to the passenger in question before delivering the baggage to the passenger.

(4) Acceptance of the baggage without complaint at the time of delivery by the passenger in possession of the baggage identification tag is evidence that the carrier delivered the baggage in good condition and in accordance with this tariff.

(E) Excess baggage
Baggage in excess of the free baggage allowance will be accepted by the carrier upon payment of the applicable charge. The charge for excess baggage is payable prior to departure at the point of check-in.

(1) Charge table

(a) Excess Piece Baggage Charge (per piece)
Each piece weight up to 32 KG (70 LB) for Business, Premium Laurel and Royal Laurel classes, up to 23 KG (50 LB) for Premium Economy and Economy classes.
Each piece size up to 158 CM (62 IN) for all classes.

Currency: USD(CAD)

Between	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Taiwan	140 (CAD180)	170 (CAD220)	200 (CAD260)	230 (CAD300)	260 (CAD340)
Zone 1	160 (CAD200)	200 (CAD260)	230 (CAD300)	250* (CAD330)	260 (CAD340)
Zone 2	200 (CAD260)	230 (CAD300)	250 (CAD330)	260 (CAD340)	270 (CAD350)
Zone 3	230 (CAD300)	250 (CAD330)	260 (CAD340)	270 (CAD350)	280 (CAD360)
Zone 4	250* (CAD330)	260 (CAD340)	270 (CAD350)	280 (CAD360)	290 (CAD370)
Zone 5	260 (CAD340)	270 (CAD350)	280 (CAD360)	290 (CAD370)	300 (CAD380)

* Between BKK (Zone 1) and AMS/VIE/LHR (Zone 4) shall charge USD230 (CAD300)

Zone 1: Japan, Korea, Philippines, China, Hong Kong, Macau, Thailand, Malaysia, Brunei, Singapore, Indonesia, Vietnam, Cambodia, Dem Rep of LAO, Myanmar
Zone 2: Oceania including New Zealand & Australia, Micronesia including Guam & Palau, Russia and Asia excluding Zone 1 & Taiwan
Zone 3: Four Stations of West Coast of North America (LAX/SEA/SFO/YVR), Hawaii, Middle East
Zone 4: North America excluding Zone 3, Europe including Turkey, Africa
Zone 5: Central and South America

Note:

(a) Except specified in (b) below, charges should be converted from USD into local currency using BSR.
(b) As per Section 119 of the Air Transportation Regulations (CANADA), all tolls shall be expressed in Canadian currency if travel is applicable from Canada.

(c) Prepaid excess baggage charge is discounted based on Excess Piece baggage charge above. The related rules may refer to (I) below.

(b) Excess Weight Baggage Charge (per piece)

(i) 23 KG (50 LB) < Weight ≦ 32 KG (70 LB): 0.5 Unit of Excess Piece Baggage Charge rate should be applied
(ii) 32 KG (70 LB) < Weight ≦ 45 KG (100 LB): 3 Units of Excess Piece Baggage Charge rate should be applied. EVA AIR's approval is required.
** Baggage exceeding 45KG (100 LB) cannot be accepted as checked baggage.

(c) Excess Size Baggage Charge (by total linear dimensions)

(i) 158 CM (62 IN) < Dimensions ≦ 203 CM (80 IN): 1 Unit of Excess Piece Baggage Charge rate should be applied
(ii) 203 CM (80 IN)< Dimensions ≦ 292 CM (115 IN): 2 Units of Excess Piece Baggage Charge rate should be applied
** The total linear dimensions of checked baggage exceeding 292 CM (115 IN) cannot be accepted as checked baggage.

(2) Sporting equipment charges
Sporting equipment is included in free checked baggage allowance, but has different rules and charges for size limitation. Please refer to item (c) below. If the baggage exceeds the free baggage allowance, a passenger needs to pay excess baggage fee.

(a) Excess Piece Baggage Charge (per piece)

Overpiece(s): same as (E) (1) (a)Excess Piece baggage charge table

(b) Excess Weight Baggage Charge (per piece)

(i) 23 KG (50 LB) < Weight ≦ 32 KG (70 LB): 0.5 Unit of Excess Piece Baggage Charge rate should be applied.
(ii) 32 KG (70 LB) < Weight ≦ 45 KG (100 LB): 3 Units of Excess Piece Baggage Charge rate should be applied. EVA AIR' s approval is required.
** Baggage exceeding 45KG (100 LB) cannot be accepted as checked baggage.

(c) Excess Size Baggage Charge (by total linear dimensions)

(i) Total linear dimensions ≦ 277CM (109 IN): no charge.
(ii) Total linear dimensions > 277CM (109 IN): 2 Units of Excess Piece Baggage Charge rate should be applied

** If the total linear dimensions exceed 292 CM (115 IN), EVA AIR's approval is required.

(3) Pet charges
The accompanied pets, such as dogs, cats and rabbits may be transported on EVA AIR's aircraft as checked baggage in the cargo compartment. Pet(s) and their kennel or container, as either checked or unchecked baggage, will be charged as excess baggage and excluded from passenger's free baggage allowance. Seeing-eye/hearing-aid dogs will be carried free of charge without weight limit when they accompany passengers who depend upon these animals.

Total weight of the animal and container is
(i) ≦ 32 KG (70 LB): 2 Units of Excess Piece Baggage Charge rate should be applied
(ii) > 32 KG (70 LB): 4 Units of Excess Piece Baggage Charge rate should be applied
** For overweight above 50 KG (110 LB), EVA AIR's approval must be obtained prior to departure.
** No oversize baggage charge.
** The total dimensions of the container exceeding 292 CM (115 IN) cannot be accepted as checked baggage.

(4) Payment of charges
Carrier will not be obligated to carry baggage until the passenger has paid all applicable charges or has complied with credit arrangements established by carrier.

(5) Stopover
The excess baggage charges apply at each checked point

(6) Excess weight/oversize and/or additional piece on reroutings or cancellations. When a passenger rerouted or his carriage is cancelled, the provisions which govern with respect to the payment of additional fares or refunding of fares shall likewise govern the payment or the refunding of excess weight charges.

(7) Free baggage allowance for involuntarily rerouted passengers will receive that free baggage allowance applicable to the class of service for which tickets were originally issued regardless of whether such passengers are subsequently transferred to a different class of service.

Note: In the case of code-share, passengers are advised that the baggage rules applicable to their transportation are those of the carrier identified on passenger's ticket and not of the carrier operating the flight.

(F) Items unacceptable as baggage
The following items are unacceptable as baggage (checked or unchecked) and will not be transported by the carrier:

(1) Items which are forbidden to be carried by the applicable laws, regulations, or orders of any country to be flown from, to or over.

(2) Dangerous goods as defined in the IATA dangerous goods regulations, such as those listed below, shall not be carried as, within or as part of passenger's baggage unless packed, marked, labeled, documented and handled in accordance with

IATA dangerous goods regulations and carried with consent of and prior arrangement with carrier, except that medicinal and toilet articles in small quantities which are necessary or appropriate for the passenger during the journey, such as hair sprays, perfumes and medicines containing alcohol, alcoholic beverages, dry ice not exceeding 2.5 KG (5.5 LB) per passenger as carry-on baggage may be carried without prior approval.

(3) Items, which in the carrier's opinion, are unsuitable for carriage because of their weight, size or character, for example, fragile or perishable items.

(4) Live animals except as provided in rule 21 Transport of Passengers with Disabilities and rule 116 Acceptance of Pets and Animals.

(5) Firearms and ammunition other than for hunting or sporting purposes are prohibited from carriage as baggage. Firearms and ammunition for hunting and sporting purposes will be accepted as checked baggage provided the firearms are not loaded, the safety catch is in the "on" position and the firearms are suitably packed. The carriage of ammunition is subject to the ICAO and IATA regulations mentioned in (2) above.

(6) Weapons such as antique firearms, swords, knives and other similar items may be accepted as checked baggage at the carrier's discretion, provided they are suitably packed.

(7) The passenger shall not include in the checked baggage fragile or perishable items, money, jewelry, precious metals, silverware, negotiable papers, securities or other valuables, business documents, samples, passports and other identification documents.

(G) Right to refuse carriage of baggage

(1) The carrier will refuse to carry as checked baggage any bag that the carrier has discovered to contain any unacceptable item mentioned in (F) above and when the passenger fails to provide the carrier with prior notice that they wish to carry such an item in their baggage.

(2) The carrier will, at its sole discretion, refuse to carry any baggage because of its size, shape, weight or character.

(3) Unless advance arrangements have been made with the carrier, the carrier may carry on later flights baggage which is in excess of free baggage allowance, subject to the payment of the charge specified in (E).

(4) The carrier will refuse to carry checked baggage if it determines that the baggage has not been properly and securely packed in suitable suitcases or containers.

(5) The carrier will not check through baggage for other carriers where the carriers do not have an interline agreement.

(H) Right of search
The carrier may request the passenger to permit a search, scan, or x-ray to be conducted of his/her person and baggage. The carrier may search baggage in the passenger's absence. The purpose of any search is to ensure aircraft and passenger safety, security and to determine whether the passenger is in possession of or the baggage contains items mentioned in (F) above or any arms or ammunition which have not been presented to the carrier. If the passenger refuses to comply with the request for search, the carrier may refuse to carry the passenger and/or his/her baggage.

(I) Prepaid excess baggage
(1) Passengers holding EVA AIR tickets as identified by the "695" prefix in the ticket number may pre-purchase excess baggage allowance for all flights operated by EVA AIR, excluding specific aircrafts and codeshare flights operated by partner airlines.
(2) Excess baggage is confirmed only upon full payment of the excess baggage fees. An e-payment receipt will be issued for the payment. Passenger present this excess baggage e-payment receipt at the airport check-in counter on departure. The receipt will be sent by email to the address specified during the purchase process.
(3) Pre-purchased excess baggage allowance is non-transferable. Date change and flight change are allowed (same airport). Partial used is not refundable.
(4) Each passenger is limited to one online purchase of excess baggage allowance for each segment.

(5) Passengers may pre-purchase additional piece allowances, up to the same weight of baggage allowance and 158 CM (62 IN) each in traveling class, in units of 1 piece up to a maximum of 5 pieces per flight.
* Business, Premium Laurel and Royal Laurel class: each piece up to 32 KG (70 LB).
Premium Economy and Economy Class: each piece up to 23 KG (50 LB).
(6) The discounted rate is only applicable for excess baggage purchased on evaair.com. Excess baggage purchased at the airport of departure or at any EVA AIR office will be charged at standard excess baggage rates.
(7) Excess baggage allowance may be pre-purchased up to 4 hours prior to flight departure.
(8) Any additional excess baggage over the pre-purchased excess baggage amount will be charged at standard excess baggage rates upon presentation of baggage at the departure airport.

Rule 116 Acceptance of Pets and Animals

(A) General conditions of acceptance
  (1) The carrier will accept certain live animals for transportation subject to the conditions of paragraphs (A)(2), (3), (4) and (5) below.
  (2) Advance arrangements must be made.
  (3) The animal must be harmless, inoffensive, odorless and require no attention during transit.
  (4) The animal must be confined in a cage or container subject to inspection and approved by the carrier prior to acceptance.
  (5) The passenger must make all arrangements and assume full responsibility for complying with any applicable laws, customs and/or other governmental regulations, requirements or restrictions of the country, state or territory to which the animal is being transported.

(B) Containers
The container (cage) must be large enough so that the animal can stand upright or lie down in comfort. Animals must be able to stand, turn and lie down in natural manner.
  (1) Height: height of the animal in standing position, without touching the roof of the cage.
  (2) Length: from nose to root of the tail, plus half height from ground to elbow-joint.
  (3) Width: twice that of the animal across the shoulder blades.

(C) Refer to rule 115 baggage acceptance paragraph (E) excess charges.

Rule 130 Fares

(A) General
Fares specified in this rule apply only for carriage from the airport at the point of origin to the airport at the point of turnaround and do not include ground transportation between and to/from airports unless otherwise specified in an individual fare rule(s).

(B) Applicable Fares
(1) "Applicable fare" means a fare which is established after the application of all fare construction calculation, e.g. excess mileage fare, higher minimum fare, or the lowest fare constructions containing a single or series pricing units subject to the minimum fare checks.

(2) Fares specified in this rule between any two points are subject to:
(a) The maximum permitted mileages as contained in the M.P.M. Tariff No. MPM-1, C.A.B. 424/ NTA(A) No. 239, referred to as "Mileage Fares" provided that when a journey exceeds the MPM, the fare must be surcharged in accordance with the procedures for excess mileage surcharges, or
(b) A diagrammatic or linear routing as defined in (D), referred to as "Routing Fares."
(3) Fares published in this rule may also be obtained by combination of a published arbitrary and a published international gateway fare. Travel need not be via the gateway combination point for fares defined in (B) (2) (b) above as mileage fares.
(4) Where no through fare is published between any 2 points, the applicable fare for such travel shall be the lowest combination of sector fares for the travel desired provided the maximum permitted mileage is published between such 2 points in the MPM-1 Tariff.
(5) Board/off Points means only the origin airport or city code identifying the embarkation board)/ disembarkation (off) for each coupon shall be shown in the ET record.

(C) Fare Family
BR offers various fare brands or fares for each class of service. For economy class, the fare brands are Discount, Basic, Standard and Up fare. For premium economy class, the fare brands are Basic, Standard and Up. For business class, the fare brands are Basic, Standard and Up. Fare rules, as well as terms and conditions, may vary by fare brand.

(D) Application of Routings
(1) A routing is applicable only to the fares which are

specifically associated with it.

(2) A routing may be travelled via any or all of the cities named in the routing diagram, unless otherwise restricted.

(3) All or part of the applicable routing may result in non-stop travel.

(4) An intermediate point(s) specified along the routing may be omitted.

(5) All routings are applicable in either direction, unless otherwise restricted.

(6) For those routings permitting choice of carrier for carriage between the same points, only one of those carriers may be used.

(7) Where no carrier is indicated between two points, travel is limited to BR.

(8) If more than one routing is applicable via the same fare, the passenger, prior to the issuance of the ticket, may specify the routing. If no routing is specified by the passenger, the carrier will determine the routing.

(E) Capacity Limitations

(1) A reservation for space on a given flight is valid only when the availability and allocation of that space is confirmed by BR and the passenger has paid the appropriate fare and a ticket has been issued for that space.

(2) On any given flight, BR may limit the number of passengers carried at any given fare. All fares will not necessarily be available on all flights. The number of seats which BR shall make available on a given flight will be determined by BR's best judgment as to the anticipated total number of passengers on each flight.

(F) Methods of Payment

The following is a list of payment options accepted by BR for the payment of tickets and services offered by BR:

(1) Cash in currencies acceptable to BR
(2) Credit card
(3) Bank debit card, where facilities permit
(4) Certified cheques
(5) Vouchers
(6) Redeemable travel points or travel miles.
(7) Invoice
(8) Third party payment
(9) Discount coupon

Rule 135 Stopovers and Agreed Stopping Places

(A) Permission of stopovers
stopovers within the validity period of the ticket will be permitted at any scheduled stop unless BR's tariffs or government regulations do not permit a stopover at any such stop.

(B) Previous arrangement
Stopovers will be permitted only if arranged with BR in advance and specified on the ticket.

(C) Agreed stopping places
For the purposes of the convention and of these conditions, the agreed stopping places are those places, except the place of departure and the place of destination, set forth in the ticket or as shown in BR's timetables as scheduled stopping places on the passenger's route.

Rule 145 Currency Applications

Local currency fares and charges

(1) Fares and related charges are expressed in the local currency of the country of commencement of transportation (COC), except those countries listed below which are expressed (A) in US dollars or (B) in Euro:

(A)

Afghanistan
Angola
Anguilla
Antigua and Barbuda
Argentina
Bahamas
Bangladesh
Barbados
Belize
Bermuda
Bolivia
Bonaire
Brazil
Burundi
Cambodia
Cayman Islands
Chile
Colombia
Congo, Dem. Rep. of
Costa Rica
Cuba
Dominica
Dominican Republic
Ecuador
El Salvador
Eritrea
Ethiopia
Gambia
Ghana
Grenada
Guatemala
Guinea
Guyana
Haiti
Honduras
Indonesia
Iraq
Israel
Jamaica
Kenya
Laos
Lebanon
Liberia
Madagascar
Malawi
Maldives
Mexico
Mongolia
Montserrat
Nicaragua
Nigeria
Palestinian Territory
Panama
Paraguay
Peru
Philippines
Rwanda
Saba
Saint Eustatius
Saint Kitts
and Nevis
Saint Lucia
Saint Vincent and
The Grenadines
Sao Tome and
Principe
Sierra Leone
Somalia
Suriname
Tanzania, United
Republic of
Timor Leste
Trinidad and
Tobago
Uganda
Ukraine
United States
and U.S. Territories
Uruguay
Venezuela
Viet Nam
Zambia
Zimbabwe

(B)

Albania
Armenia

Austria
Azerbaijan
Belarus
Belgium
Bosnia and Herzegovina
Bulgaria
Cape Verde
Croatia
Cyprus
Estonia
Finland
France except French Polynesia
(including Wallis and Futuna)
New Caledonia (including Loyalty Islands)
Georgia
Germany
Greece
Ireland
Italy
Kyrgyzstan
Latvia
Lithuania
Luxembourg
Macedonia (FYROM)
Malta
Moldova, Republic of Monaco
Montenegro
Netherlands
Portugal
Romania
Russia
Serbia
Slovakia
Slovenia
Spain
Tajikistan
Turkey
Turkmenistan
Uzbekistan

(2) All add-ons shall be established in the currency of the country concerned, or where agreed, in U.S. dollars or in Euro or in any other currency.

Combination of local currency fares

To combine two or more local currency fares, convert all local currency fares into the currency of the country of commencement of transportation.

Step 1: (a) Establish the NUC amount for each local currency fare by dividing the local currency fare by the applicable IATA Rate of Exchange (ROE) shown in the Currency Conversion Table below for the country in which the currency is denominated.

(b) Calculate the resultant amount to two decimals places, ignoring any further decimal places.

Step 2: Add the resultant NUC amounts for the sectors involved.

Step 3: (a) Established the through local currency fare by multiplying the total NUC amounts (derived from Steps 1, 2, and 3 above) by the IATA Rate of Exchange (ROE) shown in the currency conversion table below for the country of commencement of travel.
(b) Calculate the resultant amount of one decimal place beyond the number of decimal places shown next to the local currency in the conversion table below, ignoring any further decimal places.
(c) Round up to the next higher rounding unit shown next to the local currency in the currency conversion table, unless otherwise indicated.

Exception: When an international ticket is comprised of all domestic fare components, but within different countries, the provisions outlines above shall apply.

Other Charges

Other charges shall be separately converted to the currency of the country of sale using the Bankers' Selling Rate using the rounding units shown next to other charges in the currency conversion table.

MCOs for unspecified transportation and PTAs.

MCOs for unspecified transportation and PTAs when honored for payment of Air transportation shall be subject to the provisions of Rule 75 (Currency of Payment). The country of payment of the PTA or MCO shall be considered the country of original issue and determine construction Rules to apply.

Currency Table

For IATA Rate of Exchange (ROE) currency conversion table see pages 259-275.

Local Currency Rounding Table

For those countries where fares are expressed in USA and the USD is not the local currency; see pages 280-Q thru 282.

Currency Table

Abu Dhabi
(See United Arab Emirates)
Afghanistan
US Dollar USD ROE:1.0 . Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Albania
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Algeria
Algerian Dinar DZD ROE:120.675876 Note -
Round Up: Local Currency - 1 Other Charges - 1
American Samoa
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Angola
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Anguilla
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Antigua and

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Barbuda
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Argentina
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Armenia
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Aruba
Aruban Guilder AWG ROE:1.8000000 Note -
Round Up: Local Currency - 1 Other Charges - 1
Australia
Australian
Dollar AUD ROE:1.468910 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Austria
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Azerbaijan
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Bahamas
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Bahrain
Bahraini Dinar BHD ROE: .376100 Note -
Round Up: Local Currency - 1 Other Charges - 1
Bangladesh
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Barbados
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Belarus
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Belgium
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Belize
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Benin, Rep. Of
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Bermuda
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Bhutan
NGULTRUM BTN ROE:71.969032 Note -
Round Up: Local Currency - 1 Other Charges - 1
Bolivia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Bonaire
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1

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Bosnia and Herzegovina
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.01
Botswana
PULA BWP ROE:11.113232 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Brazil
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
British Virgin Islands
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Brunei Darussalam
Brunei Dollar BND ROE:1.385105 Note -
Round Up: Local Currency - 1 Other Charges - 1
Bulgaria
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.01
Burkina Faso
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Burundi
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Cambodia
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 1.0
Cameroon
CFA Franc XAF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Canada
Canadian dollar CAD ROE:1.323867 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Cape Verde
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Cayman Islands
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Central African Republic
CFA Franc XAF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Chad
CFA Franc XAF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Chile
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
China
Yuan Renminbi CNY ROE:7.145291 Note -
Round Up: Local Currency - 10 Other Charges - 1
Chinese Taipei
Dollar TWD ROE:31.279394 Note -
Round Up: Local Currency - 1 Other Charges - 0.5

Colombia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Comoros
Comoro
Franc KMF ROE:446.758035 Note -
Round Up: Local Currency - 100 Other Charges - 50
Congo (Brazzaville)
CFA Franc XAF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Congo (Kinshasa)
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Cook Islands
New Zealand
Dollar NZD ROE:1.568442 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Costa Rica
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Cote d'Ivoire
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Croatia
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.01
Cuba
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Curacao
Netherlands
Antilles
Guilder ANG ROE:1.790000 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Cyprus
Euro EUR ROE:0.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.05
Czech
Republic
Czech Koruna CZK ROE:23.484744 Note -
Round Up: Local Currency - 1 Other Charges - 1
Denmark
DANISH KRONE DKK ROE:6.773884 Note -
Round Up: Local Currency - 5 Other Charges - 1
Djibouti
Djibouti Franc DJF ROE:177.721000 Note -
Round Up: Local Currency - 100 Other Charges - 100
Dominica
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Dominican
Republic
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Ecuador
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Egypt

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EGYPTIAN Pound EGP ROE:16.560000 Note -
Round Up: Local Currency - 1 Other Charges - 1
El Salvador
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Equatorial Guinea
CFA franc XAF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Eritrea
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Estonia
euro EUR ROE:.908104 Note -
Round Up: Local Currency - 5 Other Charges - 0.1
Ethiopia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - . Other Charges - 0.1
Eswatini
Lilangeni SZL ROE:15.071386 Note -
Round Up: Local Currency - 10 Other Charges - 1
European M. Union
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.5
Falkland Islands
Falkland Islands Pound FKP ROE:.818146 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Faroe Islands
Danish Krone DKK ROE:6.773884 Note -
Round Up: Local Currency - 5 Other Charges - 0.1
Fiji
Fiji Dollar FJD ROE:2.204261 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Finland
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
France
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
French Guiana
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
French Polynesia
CFP Franc XPF ROE:108.365631 Note -
Round Up: Local Currency - 5 Other Charges - 1
Gabon
CFA Franc XAF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Gambia
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Georgia
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Germany
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Ghana
US Dollar USD ROE:1.0 Note D

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Round Up: Local Currency - 1 Other Charges - 0.1
Gibraltar
Gibraltar
Pound GIP ROE:.818146 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Greece
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 100 Other Charges - 10
Greenland
Danish Krone DKK ROE:6.773884 Note -
Round Up: Local Currency - 5 Other Charges - 1
Grenada
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Guadeloupe
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Guam
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Guatemala
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Guinea
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Guinea-Bissau
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Guyana
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 1
Haiti
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Honduras
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Hong Kong
Hong Kong Dollar HKD ROE:7.841150 Note -
Round Up: Local Currency - 10 Other Charges - 1
Hungary
Forint HUF ROE:299.756829 Note -
Round Up: Local Currency - 10 Other Charges - 10
Iceland
Iceland Krone ISK ROE:126.754430 Note -
Round Up: Local Currency - 100 Other Charges - 10
India
Indian Rupee INR ROE:71.969032 Note -
Round Up: Local Currency - 5 Other Charges - 1
Indonesia
Indonesian Rupiah IDR ROE:14126.800000 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Iran, Islamic
Republic of
Iranian Rial IRR ROE:112807.000000 Note -
Round Up: Local Currency - 100 Other Charges - 100
Iraq

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Iraq Dinar IQD ROE:1199.765150 Note D
Round Up: Local Currency - 0.1 Other Charges - 0.05
Ireland
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Israel
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Italy
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Jamaica
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Japan
YEN JPY ROE:106.608770 Note -
Round Up: Local Currency - 100 Other Charges - 10
Jordan
Jordanian Dinar JOD ROE: .709000 Note -
Round Up: Local Currency - 1 Other Charges - 0.05
Kazakhstan
Tenge KZT ROE:387.166000 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Kenya
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Kiribati
Australian
Dollar AUD ROE:1.468910 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Korea,
Democratic
People's
Republic of
North Korean
Won KPW ROE:107.250000 Note -
Round Up: Local Currency - 1 Other Charges - 1
Korea,
Republic of
Korean Won KRW ROE:1201.730079 Note -
Round Up: Local Currency - 100 Other Charges - 100
Kuwait
Kuwait Dinar KWD ROE:.304751 Note -
Round Up: Local Currency - 1 Other Charges - 0.05
Kyrgyzstan
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Laos, People's
Democratic
Republic of
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Latvia
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Lebanon
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1

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Lesotho
LOTI LSL ROE:15.071386 Note -
Round Up: Local Currency - 10 Other Charges - 0.1
Liberia
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Libyan Arab
Jamahiriya
Libyan Dinar LYD ROE:1.431813 Note -
Round Up: Local Currency - 0.1 Other Charges - 0.05
Lithuania
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Luxembourg
Luxembourg
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Macao
Pataca MOP ROE:8.076385 Note -
Round Up: Local Currency - 10 Other Charges - 1
Madagascar
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 100 Other Charges - 50
Malawi
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Malaysia
Malaysian
Ringgit MYR ROE:4.194384 Note -
Round Up: Local Currency - 1 Other Charges - 1
Maldives
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Mali
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Malta
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Marshall Islands
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Martinique
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Mauritania
Ouguiya MRO ROE:37.391920 Note -
Round Up: Local Currency - 20 Other Charges - 10
Mauritius
Mauritius Rupee MUR ROE:37.445118 Note -
Round Up: Local Currency - 5 Other Charges - 1
Mayotte
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Mexico
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Micronesia

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US Dollar USD ROE:1.00 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Moldova,
Republic of
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Monaco
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Mongolia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Montenegro
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Montserrat
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Morocco
Moroccan Dirham MAD ROE:9.756254 Note -
Round Up: Local Currency - 5 Other Charges - 1
Mozambique
Metical MZM ROE:62.046000 Note -
Round Up: Local Currency - 10000 Other Charges - 10000
Myanmar
Kyat MMK ROE:1546.704423 Note D
Round Up: Local Currency - 1 Other Charges - 1
Namibia
Namibian Dollar NAD ROE:15.071386 Note -
Round Up: Local Currency - 10 Other Charges - 1
Nauru
Australian
Dollar AUD ROE:1.468910 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Nepal
Nepalese Rupee NPR ROE:115.150452 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Netherlands
Netherlands
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Netherlands
Antilles
Netherlands
Antillean
Guilder ANG ROE:1.790000 Note -
Round Up: Local Currency - 1 Other Charges - 1
New Caledonia
CFP Franc XPF ROE:108.365631 Note -
Round Up: Local Currency - 100 Other Charges - 10
New Zealand
New Zealand
Dollar NZD ROE:1.568442 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Nicaragua
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Niger

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CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Nigeria
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Niue
New Zealand Dollar NZD ROE:1.568442 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Norfolk Island
Australian Dollar AUD ROE:1.468910 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Northern
Mariana Islands
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Norway
Norwegian Krone NOK ROE:9.026063 Note -
Round Up: Local Currency - 5 Other Charges - 1
Occupied Palestinian Territory
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Oman
Rial Omani OMR ROE: .384500 Note -
Round Up: Local Currency - 1 Other Charges - 1
Pakistan
Pakistan Rupee PKR ROE:156.955904 Note -
Round Up: Local Currency - 10 Other Charges - 1
Palau
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Panama
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Papua New Guinea
KINA PGK ROE:3.487872 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Paraguay
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Peru
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Philippines
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Poland
PLN PLN ROE:3.948006 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Portugal
Portuguese
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Puerto Rico
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Qatar
Qatari Rial QAR ROE:3.640000 Note -
Round Up: Local Currency - 10 Other Charges - 10

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Reunion
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Romania
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.01
Russian
Federation
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.01
Rwanda
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Saba
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Saint Helena
Saint Helena
Pound SHP ROE: 0.818146 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Saint Kitts and
Nevis
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Saint Lucia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Saint Maarten
Guilder Netherlands ANG ROE:1.790000 Note -
Antilles
Round Up: Local Currency - 1 Other Charges - 0.1
Saint Pierre and
Miquelon
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 0.01 Other Charges - 0.01
Saint Vincent and
The Grenadines
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Samoa
Tala WST ROE:2.758274 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Sao Tome and
Principe
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Saudi Arabia
Saudi Riyal SAR ROE:3.750000 Note -
Round Up: Local Currency - 1 Other Charges - 1
Senegal
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Serbia
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Seychelles
Seychelles
Rupee SCR ROE:14.552957 Note -

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Round Up: Local Currency - 1 Other Charges - 1
Sierra Leone
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Singapore
Singapore
Dollar SGD ROE:1.385105 Note -
Round Up: Local Currency - 1 Other Charges - 1
Slovakia
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 1
Slovenia
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 100 Other Charges - 1
Solomon Islands
Solomon Islands
Dollar SBD ROE:8.494263 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Somalia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
South Africa
Rand ZAR ROE:15.071386 Note -
Round Up: Local Currency - 10 Other Charges - 1
South Sudan
South Sudanese Pound SSP ROE:159.403000 Note G
Round Up: Local Currency - 1 Other Charges - 1
Spain
Euro EUR ROE:.908104 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Sri Lanka
SRI LANKA RUPEE LKR ROE:181.346000 Note -
Round Up: Local Currency - 100 Other Charges - 1
Sudan
Sudanese Dinar SDG ROE:45.225000 Note G
Round Up: Local Currency - 1 Other Charges - 1
Suriname
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Sweden
Swedish Krone SEK ROE:9.726038 Note -
Round Up: Local Currency - 5 Other Charges - 1
Switzerland
SWISS Franc CHF ROE:.987367 Note -
Round Up: Local Currency - 1 Other Charges - 0.5
Syrian Arab
Republic
Syrian Pound SYP ROE:436.000000 Note G
Round Up: Local Currency - 1 Other Charges - 1
Tajikistan
Euro EUR ROE:.908104 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Tanzania, United
Republic of
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Thailand
Baht THB ROE:30.821100 Note -

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Round Up: Local Currency - 5 Other Charges - 5
Timor - Leste
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 5 Other Charges - 0.1
Togo
CFA Franc XOF ROE:595.677380 Note -
Round Up: Local Currency - 100 Other Charges - 100
Tonga
Pa'anga TOP ROE:2.385951 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Trinidad
and Tobago
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Tunisia
Tunisian Dinar TND ROE:2.918174 Note -
Round Up: Local Currency - 0.5 Other Charges - 0.5
Turkey
Turkish
Lira TRY ROE:5.715780 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Turkmenistan
New Manat TMT ROE:3.500000 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Turks and
Caicos Islands
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Tuvalu
Australian
Dollar AUD ROE:1.468910 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Uganda
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Ukraine
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
United Arab Emirates
(Comprised of
Abu Dhabi, Ajman,
Dubai, Fujairah,
Ras-el-Khaimah,
Sharjah,
Umm Al Qaiwain)
UAE Dirham AED ROE:3.672750 Note -
Round Up: Local Currency - 10 Other Charges - 10
United Kingdom
Pound Sterling GBP ROE:0.818146 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
United States
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Uruguay
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Uzbekistan
Euro EUR ROE:.908104 Note E

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Round Up: Local Currency - 1 Other Charges - 0.1
Vanuatu
Vatu VUV ROE:114.140000 Note -
Round Up: Local Currency - 100 Other Charges - 10
Venezuela
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Vietnam
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Wallis and
Futuna Islands
CFP Franc XPF ROE:108.365631 Note -
Round Up: Local Currency - 100 Other Charges - 10
Yemen,
Republic of
Yemini Rial YER ROE:250.000000 Note G
Round Up: Local Currency - 1 Other Charges - 0.1
Zambia
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Zimbabwe
Zimbabwe Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Notes:

D International Fares from this country are published in US Dollars. This rate of exchange is to be used solely to convert local currency domestic fares to US Dollars. This will allow combination of domestic fares and international fares from this country on the same ticket and provide a common industry base.

E International Fares from this country are published in Euro. This rate of exchange is to be used solely to convert local currency domestic fares to Euro. This will allow combination of domestic fares and international fares from this country on the same ticket and provide a common industry base.

G This rate of exchange is established by Government Order and does not result from the application of Resolution 024c.

Local Currency Rounding Table

For those countries where fares are expressed in USD and the USD is not the local currency, and when payment is tendered in the local currency, the amounts shall be rounded up to next unit as per the following table, unless otherwise shown:

Afghanistan
Afghani AFA Note -
Round Up: Local Currency - 1 Other Charges - 1
Albania
Lek ALL Note -
Round Up: Local Currency - 1 Other Charges - 1
Angola
KWANZA AOK Note -
Round up: Local Currency - 1000000 Other Changes - 0.1
Kwanza
Reajustado AOR Note -

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Round Up: Local Currency - 100 Other Charges - 100
Anguilla
EC Dollar XCD Note 3
Round Up: Local Currency - 1 Other Charges - 0.1
Antigua and
Barbuda
EC Dollar XCD Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Argentina
Argentine Peso ARS Note 1,3
Round Up: Local Currency - 1000 Other Charges -
1000
Armenia
Armenian Dram AMD Note -
Round Up: Local Currency - 100 Other Charges - 10
Azerbaijan
Azerbaijanian
Manat AZM Note -
Round Up: Local Currency - 100 Other Charges - 10
Bahamas
Bahamian Dollar BSD Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Bangladesh
Taka BDT Note -
Round Up: Local Currency - 1 Other Charges - 1
Barbados
Barbados Dollar BBD Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Belarus
Belarussian
Ruble BYB Note -
Round Up: Local Currency - 100 Other Charges - 10
Belize
Belize Dollar BZD Note 1
Round Up: Local Currency - 1 Other Charges - 0.1
Bermuda
Bermudian
Dollar BMD Note 3
Round Up: Local Currency - 1 Other Charges - 0.1
Bolivia
Boliviano BOB Note 1
Round Up: Local Currency - 1 Other Charges - 0.1
Bosnia and
Herzegovina
Dinar BAD Note -
Round Up: Local Currency - 1 Other Charges - 1
Brazil
Brazilian Real BRL Note 1,2
Round Up: Local Currency - 1 Other Charges - 1
Burundi
Burundi Franc BIF Note -
Round Up: Local Currency - 10 Other Charges - 5
Bulgaria
Lev BGL Note -
Round Up: Local Currency - 1 Other Charges - 1
Cambodia
Riel KHR Note -
Round Up: Local Currency - 10 Other Charges - 10

Cape Verde
Cape Verde
Escudo CVE Note -
Round Up: Local Currency - 100 Other Charges - 100
Cayman
Islands
Cayman Island
Dollar KYD Note 3
Round Up: Local Currency - 0.1 Other Charges - 0.1
Chile
Chilean Peso CLP Note 1
Round Up: Local Currency - 1 Other Charges - 1
Colombia
Colombian Peso COP Note 1
Round Up: Local Currency - 100 Other Charges - 100
Costa Rica
Costa Rican
Colon CRC Note 1
Round Up: Local Currency - 10 Other Charges - 10
Croatia
Croatian Kuna HRK Note 3
Round Up: Local Currency - 1 Other Charges - 1
Cuba
Cuban Peso CUP Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Dominica
EC Dollar XCD Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Dominican
Republic
Dominican Peso DOP Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Ecuador
Sucre ECS Note 1,3
Round Up: Local Currency - 1 Other Charges - 0.1
El Salvador
El Salvador
Colon SVC Note -
Round Up: Local Currency - 1 Other Charges - 1
Eritrea
Ethiopian Birr ETB Note -
Round Up: Local Currency - 1 Other Charges - 1
Estonia
Kroon EEK Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Ethiopia
Ethiopian Birr ETB Note -
Round Up: Local Currency - 1 Other Charges - 1
Gambia
Dalasi GMD Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Georgia
Lari GEL Note -
Round Up: Local Currency - 100 Other Charges - 10
Ghana
Cedi GHC Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Grenada

EC Dollar	XCD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Guatemala		
Quetzal	GTQ	Note 3
Round Up: Local Currency - 1		Other Charges - 0.1
Guinea		
Guinea Franc	GNF	Note -
Round Up: Local Currency - 100		Other Charges - 100
Guyana		
Guyana Dollar	GYD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Haiti		
Gourde	HTG	Note -
Round Up: Local Currency - 1		Other Charges - 0.5
Honduras		
Lempira	HNL	Note 1
Round Up: Local Currency - 1		Other Charges - 0.2
Indonesia		
Rupiah	IDR	Note -
Round Up: Local Currency - 100		Other Charges - 100
Israel		
Shekel	ILS	Note 3
Round Up: Local Currency - 1		Other Charges - 1
Jamaica		
Jamaican Dollar	JMD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Kazakhstan		
Kazakhstan		
Tenge	KZT	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Kenya		
Kenyan Shilling	KES	Note -
Round Up: Local Currency - 5		Other Charges - 5
Kyrgyzstan		
Som	KGS	Note -
Round Up: Local Currency - 1		Other Charges - .1
Laos, People's Democratic Republic of		
Kip	LAK	Note -
Round Up: Local Currency - 10		Other Charges - 10
Latvia		
Latvian Lats	LVL	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Lebanon		
Lebanese Pound	LBP	Note -
Round Up: Local Currency - 100		Other Charges - 100
Liberia		
Liberian Dollar	LRD	Note -
Round Up: Local Currency - 100		Other Charges - 100
Lithuania		
Lithuanian Litas	LTL	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Macedonia, The Former Yugoslav Republic of		
Dener	MKD	Note 3
Round Up: Local Currency - 1		Other Charges - 1

Madagascar
Malagasy Franc MGF Note -
Round Up: Local Currency -1000 Other Charges - 50
Malawi
Kwacha MWK Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Maldives
Rufiyaa MVR Note 1
Round Up: Local Currency - 1 Other Charges - 1
Mexico
Mexican
Peso MXN Note -
Round Up: Local Currency - 1 Other Charges - 1
Moldova,
Republic of
Moldovan Leu MDL Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Mongolia
Tugrik MNT Note -
Round Up: Local Currency - - Other Charges - -
Montserrat
EC Dollar XCD Note 3
Round Up: Local Currency - 1 Other Charges - 0.1
Nepal
Nepalese Rupee NPR Note -
Round Up: Local Currency - 1 Other Charges - 1
Nicaragua
Cordoba Oro NIO Note 1
Round Up: Local Currency - 1 Other Charges - 1
Nigeria
Naira NGN Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Panama
Balboa PAB Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Paraguay
Guarani PYG Note 1
Round Up: Local Currency - 1000 Other Charges - 1000
Peru
Nuevo Sol PES Note -
Round Up: Local Currency - 0.1 Other Charges - 0.1
Philippines
Philippine Peso PHP Note -
Round Up: Local Currency - 1 Other Charges - 1
Poland
Zloty PLN Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Romania
Leu ROL Note -
Round Up: Local Currency - 1 Other Charges - 1
Russian
Federation
Belarussian
Ruble BYB Note -
Round Up: Local Currency - 100 Other Charges - 10
Rwanda
Rwanda France RWF Note -
Round Up: Local Currency - 10 Other Charges - 5

Saint Kitts and Nevis
EC Dollar XCD Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Saint Lucia
EC Dollar XCD Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Saint Vincent and The Grenadines
EC Dollar XCD Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Sao Tome and Principe
Dobra STD Note -
Round Up: Local Currency - 10 Other Charges - 10

Sierra Leone
Leone SLL Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Somalia
Somali Shilling SOS Note -
Round Up: Local Currency - 1 Other Charges - 1

Surinam
Surinam Guilder SRG Note -
Round Up: Local Currency - 1 Other Charges - 1

Tajikistan
Tasik Ruble TJR Note -
Round Up: Local Currency - 100 Other Charges - 10

Tanzania, United Republic of
Tanzanian Shilling TZS Note -
Round Up: Local Currency - 10 Other Charges - 10

Trinidad and Tobago
Trinidad and Tobago Dollar TTD Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Turkey
Turkish Lina TRL Note -
Round Up: Local Currency - 1000 Other Charges - 100

Turkmenistan
Turkmenistan Manat TMM Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Uganda
Uganda Shilling UGX Note -
Round Up: Local Currency - 1 Other Charges - 1

Ukraine
Hryvnia UAH Note -
Round Up: Local Currency - 1 Other Charges - 0.1

Uruguay
Uruguayan Peso UYU Note -1,3
Round Up: Local Currency - 100 Other Charges - 100

Uzbekistan
Uzbekistan Sum UZS Note -
Round Up: Local Currency - 100 Other Charges - 10

Venezuela
Bolivar VEB Note -
Round Up: Local Currency - 10 Other Charges - 10
Viet Nam
Dong VND Note -
Round Up: Local Currency - 1 Other Charges - 1
Yemen,
Republic of
Yemeni Rial YER Note -
Round Up: Local Currency - 1 Other Charges - 1
Yugoslavia
New Dinar YUM Note 4
Round Up: Local Currency - 1 Other Charges - 1
Zaire
New Zaire ZRN Note -
Round Up: Local Currency - 1 Other Charges - 0.05
Zambia
Kwacha ZMK Note -
Round Up: Local Currency - 1 Other Charges - 5

Notes:

1. For documents issued in the local currency of this country, refunds shall only be made in this country and in the currency of this country.
2. No rounding is involved, all decimals beyond two shall be ignored.
3. Rounding of fares and other charges shall be to the nearest rounding unit.
4. Rounding shall be accomplished by dropping amounts of 50 paras and less and increasing amounts of more than 50 paras to the next higher New Dinar.

Rule 200 Children and Infants' Fares

The age limits referred to in this rule shall be those in Effect on the date of commencement of travel.
Exception: Infants who reach their second birthday during their travel will, in accordance with safety regulations, be required to occupy a seat, paying the lowest applicable child's fare for those sectors to be traveled after reaching two years of age.

(A) Children's Fares
(1) Accompanied Children
Children ages 2 through 11, who are accompanied by a passenger of at least 16 years of age on the same flight, will be charged the applicable child's fare for which their itinerary qualifies.
(2) Unaccompanied Minors (UM)
Children ages 5 through 11, who are not accompanied by a passenger of at least 16 years of age on the same flight and meet the requirements outlined in rule 25 carriage of unaccompanied minors, will be assessed 100% of the applicable adult fare for which their itinerary qualifies.
Exception: In Royal Laurel/Premium Laurel/Business Class on each flight, BR will accept a maximum of of only one unaccompanied minor between the ages of 8 through 11.
Note: For passenger who is defined as an UM for his/her outbound or inbound flight of round trip journey, the passenger should be charged with the fare of "1/2 RT child discount fare plus 1/2RT UM applicable fare". (The selling price for UM ticket has special agent commission involved and is available subject to the approval of the authority concerned). Combination of child discounted fare and adult fare is permitted unless otherwise specified in the connected rules.

(B) Infants Fares
Children who have not yet reached their second birthday are considered infants and are subject to the following provisions:
(1) Acceptance of Infants
(a) Newly born infants within 7 days of birth shall not be accepted for carriage under any circumstances.
(b) A maximum of two infants per adult passenger will be accepted for carriage by BR.
(c) When an adult passenger is accepted for carriage with two infants, only one infant will be accepted without a confirmed seat and will be eligible for the discount and

provisions contained in (2) below. The second infant must have a confirmed seat and the fare for accompanied children applies as outlined in (3) below.

(2) Infants not occupying a seat
An infant not occupying a seat will be charged the applicable infant’s fare.

(3) Infants occupying a seat

(a) Unless otherwise specified, the fare for accompanied children applies.
Note: When a separate seat is required on a portion of the itinerary, combination of an infant no-seat fare(s) and an infant booked seat fare(s) is permitted within an itinerary but not within a fare component.

(b) Infants who reach their second birthday during their travel on BR flights will, in accordance with safety regulations, be required to occupy a seat, paying the lowest applicable child's fare for those sectors to be traveled after reaching two years of age.

(C) Other conditions for children and infant's fares

(1) Unless otherwise specified in the applicable fare rule, any discount given to infants or accompanied children will also apply to any charge or surcharge and to any cancellation or refund penalty which would normally be assessed to the adult fare.

(2) All transportation is subject to BR Contract of Carriage.

Rule 500 Passengers on Stretchers

BR will accept an incapacitated person traveling on a stretcher only in the Economy Class section of the aircraft of international scheduled flights. However, certain stations (especially located in Japan and Mainland China) cannot accept stretcher case due to ground facility restrictions. Please always contact BR actively for the updated information about station regulations
.

(A) Medical information
A BR's INCAD/MEDIF (Incapacitated Passengers Handling Advice/Medical Information Sheet) form signed by a licensed physician will be required.

(B) Attendants
The stretcher passenger should be accompanied by at least one medical doctor or a nurse when the doctor certified in the MEDIF that medical treatment is required in flight. If no medical treatment in flight, the passenger can be accompanied by a family member or a guardian. The escort must occupy the blocked seat adjoining the stretcher passenger.

(C) Charges
The applicable fares and stretcher surcharges should be:
(1) Incapacitated passenger:
Any applicable economy class fare with entitlement to firm booking.
(2) Stretcher surcharge:
Six highest one way normal economy adult fares without applicable commission (even for children)
(3) Compulsory accompanying person(s)
Any applicable economy class fare with entitlement to firm booking.
(4) In addition to the fares of stretcher passenger, the cost of ambulance, hospitalization and other expensed incurred should be borne by the passenger.

Rule 550 Passengers Occupying Extra Seats†

Upon request and advance arrangement, the carrier will permit passenger to request occupying extra seats.

(A) General

An extra seat for comfort is an unoccupied seat next to the passenger to increase his/her personal comfort. The extra seat must be reserved and paid for.

Extra seats for comfort can not be granted to group passengers. And the armrests of ROYAL LAUREL - PREMIUM LAUREL - BUSINESS CLASS SERVICE and PREMIUM ECONOMY CLASS SERVICE on all type of EVA aircraft are not removable.

(B) Charges

The charge for the extra seat (second seat) shall be the applicable fares, except for Child/Infant Discount or other discounted fares.

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 550 are effective September 08, 2022 pursuant to Order No. 2021-A-3 of the CTA.

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